



Agenda

To all Members of the

OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

Notice is given that a Meeting of the above Committee is to be held as follows:

Venue: Council Chamber, Civic Office, Waterdale, Doncaster

Date: Thursday, 1st December, 2022

Time: 10.00 am

This meeting is being filmed for subsequent broadcast via the Council's web site.

The Council is a Data Controller under the Data Protection Act and images collected during this recording will be retained in accordance with the Council's published policy.

Please be aware that by entering the meeting, you accept that you may be filmed and the images used for the purpose set out above.

Damian Allen
Chief Executive

Issued on: Wednesday 23rd November 2022

Governance Officer for this meeting

Christine Rothwell
Tel. 01302 735682

Doncaster Metropolitan Borough Council

www.doncaster.gov.uk

Items for discussion:

1. Apologies for absence.
2. To consider the extent, if any, to which the public and press are to be excluded from the meeting.
3. Declarations of Interest, if any.
4. Minutes from the Meeting of the Overview and Scrutiny Management Committee held on 8th September 2022 (*Pages 1 - 12*).
5. Public Statements.

[A period not exceeding 20 minutes for statements from up to 5 members of the public on matters within the Committee's remit, proposing action(s) which may be considered or contribute towards the future development of the Committee's work programme].

A. Reports where the public and press may not be excluded.

6. 2022-23 Quarter 2 Finance and Performance Improvement report (*Pages 13 - 76*)
7. St Leger Homes of Doncaster Limited (SLHD) performance and delivery update - Quarter 2 ended 30th September 2022 (2022/23) (*Pages 77 - 92*)
8. Overview and Scrutiny Work Plan 2022/23 and Council's Forward Plan of Key Decisions (*Pages 93 - 106*)

MEMBERSHIP OF THE OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

Chair – Councillor Jane Kidd

Vice-Chair – Councillor Jake Kearsley

Councillors Gemma Cobby, Leanne Hempshall, Richard A Jones, Majid Khan, Sarah Smith and Gary Stapleton

Education Co-optees*

Antoinette Drinkhill

Bernadette Nesbit

Invitee - Vacant

*Education Co-optees are invited to attend the meeting and vote on any Education functions which are the responsibility of the Authority's Executive. They may also participate in but not vote on other issues relating to Children and Young People.

Agenda Item 4

DONCASTER METROPOLITAN BOROUGH COUNCIL

OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

THURSDAY, 8TH SEPTEMBER, 2022

A MEETING of the OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE was held at the COUNCIL CHAMBER - CIVIC OFFICE, DONCASTER on THURSDAY, 8TH SEPTEMBER, 2022 at 10.00 AM

PRESENT:

Chair - Councillor Jane Kidd

Councillors Jake Kearsley, Gemma Cobby, Nigel Cannings, Sue Farmer, Martin Greenhalgh, Leanne Hempshall, Richard Jones, and Gary Stapleton

Co-optees – Antoinette Drinkhill (Church of England Education representative)

ALSO IN ATTENDANCE:

Riana Nelson – Director Learning, Opportunities & Skills

Debbie Hogg – Director Corporate Resources

Dan Swaine – Director Economy & Environment

Rupert Suckling – Director Public Health

Phil Holmes – Director Adults Health and Wellbeing

Pam Allen – Interim Assistant Director Children’s Safeguarding

Dave Richmond, St Leger Homes Doncaster

Dulcie Aulton, Head of Customer Service

Jackie Linekar, St Leger Homes Doncaster

Dawn Jones, Doncaster Children’s Services Trust

Toni Illman, Doncaster Culture Leisure Trust

APOLOGIES:

Apologies for absence were received from Councillors Sarah Smith and Majid Khan

		Action
1	<u>TO CONSIDER THE EXTENT, IF ANY, TO WHICH THE PUBLIC AND PRESS ARE TO BE EXCLUDED FROM THE MEETING.</u>	
	There were no items.	
2	<u>DECLARATIONS OF INTEREST, IF ANY.</u>	
	There were no declarations made.	
3	<u>MINUTES FROM THE MEETING OF THE OVERVIEW AND</u>	

	<u>SCRUTINY MANAGEMENT COMMITTEE HELD ON THE 10TH FEBRUARY 2022, 9TH JUNE 2022, 23RD JUNE 2022 & 7TH JULY 2022</u>	
	RESOLVED:- that the minutes of the meetings dated the 10 th February 2022, 9 th June 2022, 23 rd June 2022 and 7 th July 2022 be agreed and signed as a correct record.	
4	<u>PUBLIC STATEMENTS.</u>	
	There were no public statements made.	
5	<u>PERFORMANCE CHALLENGE OF DONCASTER CHILDREN'S SERVICES TRUST: QUARTER 1, 2022/23</u>	
	<p>The Committee gave consideration to the report received on the Performance Challenge of Doncaster Children's Services Trust: Quarter 1, 2022/23.</p> <p>Members recognised that the transfer of services from Doncaster Children's Services Trust to the Council had only taken place recently, but explained they were particularly interested in what this meant going forward for the organisation.</p> <p>In response, it was advised that the transition had gone well, and would result in a better integrated level of service for the families of Doncaster in the future.</p> <p>The following areas were then explored by the committee:</p> <p><u>Mosaic</u> – It was noted that the transfer process to Mosaic, a new case management system, was making slow progress. Members were updated that 96% of staff had been retrained to use the system and IT were now in place to support staff with using the system.</p> <p><u>Data Quality and Validity</u> – The Committee were assured that the service was able to check the validity of the data input and had an understanding of the practice and performance of the team. It was explained to Members that data within the report required validation and was not yet at a stage of being recorded in the correct way. Assurances were provided that work was ongoing to rectify this and the quality of data provided in future would continue to improve.</p> <p><u>Performance Measure Supervisions</u> – Members noted from the report that staff supervisions were not being recorded accurately or in a timely manner. Officers explained that a new supervision model was recently introduced, and that training on how to use the new model was being provided. It was stressed that supervisions were taking place, and it was hoped that there would be an improvement in the data provided in future reports.</p>	

Number of Referrals – It was explained that to improve information exchange and communication between partnership organisations, the Multi Agency Safeguarding Hub (MASH) was now located in the same building. It was anticipated that as a result, the numbers of referrals would initially rise. Officers explained that the partnerships within the MASH were developing well, and there was active work taking place to address the number of inappropriate referrals that the MASH receives.

Caseloads – The Committee was assured that officers were aware of the number of caseloads managed by individual staff and within teams. It was explained that officers could determine within teams, those staff who were part-time and those that were Advanced Practitioners, for example, in order to help manage caseload numbers the service had a Caseload Policy. It was explained that caseload numbers had risen due to high demand and the service also was experiencing a high number of vacancies. Members heard that the recruitment programme had been hindered by the transfer of the Trust to the Council, and it was expected that caseload numbers would improve as newly qualified Social Workers formed their own caseloads alongside improved recruitment levels.

Corporate Risks (Red) – In response to a question, it was explained that the reported Red performance indicator for ‘the corporate risk of safeguarding children and young people’, was due to the instability of transferring DCST back to the Council and the volatile environment that this created. It was explained that as the service stabilised, the workforce and improved practice would help to mitigate the risks. To reassure Members, it was highlighted that an Ofsted inspection had found no children were at risk. It was also noted that the service faced major challenges, such as, increased levels of deprivation, increased numbers of referrals, the challenging financial position of the Council and the cost of living crisis. Members were therefore advised that it maybe some time before the level of risk reduced and that the current risk management arrangements would mean this indicator remained in focus.

RESOLVED that:-

The Doncaster Children’s Services Trust performance outcomes, finances and the contribution the Trust makes to support the Council’s strategic priorities relating to safeguarding the Borough’s children, be noted.

6	<u>2022/23 QUARTER 1 FINANCE AND PERFORMANCE IMPROVEMENT REPORT</u>	
	The Committee received the 22/23 Quarter 1 Finance and Performance Improvement Report introduced by the Director of Corporate Services, Debbie Hogg.	

Members were advised of the new style of report to align it with the Borough Strategy, giving more prominence to the aspirations of the organisation. This gave the opportunity to consider not only current service standards but also outcomes and the longer-term ambitions of Team Doncaster.

It was explained that even though there was an increase in the number of service standards being reported on, a higher proportion were green indicating that even against a challenging operating environment, service standards had not fallen.

The significant underlying financial pressures that the organisation faced were highlighted to the Committee. It was stressed that the organisation would not be able to deliver a balanced budget and live within its means whilst delivering and maintaining the present high service standards levels.

REGENERATIVE COUNCIL

The following areas were discussed;

Rising Costs – Members were told how in order for the organisation to live within its means, all available budgets would be reviewed including re-evaluating staffing costs taking into consideration the service need, and by reviewing current vacancies. In the instance that the organisation could not manage through good housekeeping, there would be a re-evaluation of the capital programme. Projects that received grant funding such as Levelling Up and Town Deals would continue, but those projects through borrowing would need to be reconsidered. It was explained that it may be necessary to utilise revenue reserves in order to achieve a balanced financial position by year-end. These measures were described as a tactical response to the current situation. Members were advised that there would be a need to look at service prioritisation for a sustainable future and that the organisation had some difficult decisions ahead.

It was advised that vacancy management would continue to be under review but staffing within key service areas would remain a priority in order to ensure that essential services were delivered. The Committee were assured that as part of the budget report, information included staffing levels in terms of decisions being taken, proposals going forward and the implications.

Overspend – It was explained that the non-recurrent spending mitigated the overspend by recognising that borrowing was not at the level it could be. It was also acknowledged that the use of non-recurrent spend was not a negative action to take and should be used as part of a strategy.

DCST Overspend – Members were informed that now DCST had

transferred to the Council, there would be better control over decisions and resources including managing the back office function more effectively. It was explained that the transfer of teams were still in its early stages but a further integration plan would be developed during the coming months.

Out of Authority (OOA) placements were reported as having the greatest overspend due to rising costs and rising demand. The service being brought in house would mean that further rigor could be implemented in keeping children and young people, where it was safe to do so and with the family unit for as long as possible. It was noted that this may help manage the overspend better although this may prove challenging against the backdrop of the current operating environment.

Increased Borrowing – The Committee were advised that the organisation could only borrow funding for Capital purposes, and that it was unable to borrow for revenue purposes.

Strategic Risks – A Member sought assurances around the indicator reporting that the organisation was at high risk of preventing a cyber attack. It was explained this was in order to keep this indicator in focus and to make sure the organisation was constantly vigilant to potential attacks.

Capital Programme Risks – The organisations Capital Programme was described as ambitious, and it was concluded that a full programme had never been achieved over the last 5 years. It was explained that more rigor had been introduced for schemes entering on to the Capital Programme, by only approving those that were funded. It was recognised that the programme was over ambitious for the resources the organisation has. Finally, it was noted that the operating environment was also difficult and it was becoming increasingly challenging to engage with contractors.

It was clarified that there was a capital programme in place for schools although the allocation from the Department for Education was minimal. Members heard that a large proportion of Doncaster schools were academies who had their own budgets to be used for capital programmes.

Mansion House and Cusworth Hall – In relation to questions about the amount of time the Mansion House and Cusworth Hall could be opened to the Public, Members were informed that the number of volunteers used to keep the buildings open, had reduced significantly during Covid. Members were advised that work was ongoing to recruit more volunteers. On a separate issue, it was noted that Cusworth Hall required building work to make it viable for use again.

DEVELOPING THE SKILLS TO THRIVE IN LIFE AND WORK

Education Welfare Officers – It was clarified that the Education Welfare Officer posts within secondary schools were formed as a result of reallocating and reprioritising services, and not as additional resources. It was felt that those posts should mean better communication with schools and better quality information about attendance being produced in a more timely manner.

High Needs Block Overspend – In order to mitigate the overspend in this area, it was noted that;

- The service continued to improve decision-making but more work was required to aid young people to stay local for as long as possible.
- A backlog of Out Of Authority placements was being managed.
- A new performance dashboard was being introduced, to allow the service to negotiate cheaper block contracts with contractors in those areas identified as having a greater need.
- The needs assessment was being reviewed as it had identified that the needs of children had changed over the past few years, resulting in the need for more appropriate provisions to be commissioned.
- Social and Emotional Mental Health Hubs were being developed in the community to support children. It was hoped that children would continue to live within the authority rather than needing to move out of the area.
- The Future Placements Strategy was progressing to help to keep children within the borough and reduce costs.
- Internally, there had been a Head of Service restructure and as a result , a Head of Service post for Sufficiency had been created with the task to review Out Of Authority placements and spend.
- A proposal was going to be taken to the school forum to transfer funding into the high needs block in order to mitigate the overspend.

Educational Health Care Plans (EHCP) – As reported, there had been a decline in the number of Educational Health Care Plans being issued within the 20 weeks timeframe. Members were pleased to note that an additional post had been created to help with the backlog and that delays in receiving information required from its partners to develop the plans were being addressed.

Homes for Children – The Committee were informed that as the numbers of children needing care were increasing, so was the need for a variety of provision to support them. Members were told how in the near future, there was a recruitment drive planned for additional in - house foster carers within the borough. There would also be a relook at what sufficiency was needed, post Covid. Officers advised that there would still be an element of out of authority placements due to growing numbers of children with complex needs.

Hesley Hall Group – In response to a question, it was confirmed to the Committee that the Hesley Group had closed the three homes within Doncaster that it owned and an investigation was under way with a report being submitted to Children and Young Peoples Scrutiny Panel.

PROMOTING THE BOROUGH & ITS CULTURE, SPORTING & HERITAGE OPPORTUNITIES

Promotion of Doncaster – It was explained to Members, that in order to help promote Doncaster, the Council had continued to invest in heritage during Covid. It was added that there was a new culture service in place to develop community interests in Doncaster heritage and that a new culture strategy would be presented to Cabinet in the coming weeks.

BUILDING OPPORTUNITIES FOR HEALTHIER, HAPPIER & LONGER LIVES FOR ALL

Adult Social Care Needs Assessment – It was noted that the time taken to complete an assessment was 52 days, longer than the 42 day target. Officers highlighted that the service would like to be more ambitious than the current target of 42 days for Doncaster. It was explained that the target was not being met due to issues with recording data in a timely manner, but these should be input by the end of September. To improve assessment times, work was underway with staff to ensure they understood the importance of recording data effectively. A recruitment target had been put in place to help bring the assessment times down, but it was felt that some recruitment processes could be improved and better marketing of the service would be advantageous. Members were informed that agency staff were being used for a short period to help with the backlog. It was felt that in some instances bureaucracy made the process too complicated, therefore a pilot scheme was underway to help make systems and processes quicker so that people are provided with the appropriate level of support much earlier.

Direct Payments Working Group – The Committee were advised that there was still a lot of work to do with direct payments, and the working group had so far gathered information around policy, practice and guidance. The working group had decided that the policy needed to be updated, along with more training for staff and including further work with people with lived experience.

BUILDING OPPORTUNITIES FOR HEALTHIER, HAPPIER AND LONGER LIVES

Adult Safeguarding Referrals – It was reported that the time taken for an adult safeguarding referral from referral to completion was longer than expected. In order to address this, a Team Manager had been

recruited to ensure consistent leadership and management of performance. It was outlined that all cases remained open over 100 days and were being audited and cases were prioritised appropriately. It was identified that South Yorkshire Police generated a high proportion of referrals, therefore work was being carried out to educate referrers so that people had access to the correct support that best fits their needs.

CREATING SAFER STRONGER GREENER AND CLEANER COMMUNITIES WHERE EVERYONE BELONGS

Recycling Rates for Household Domestic Waste – Members were reminded that the data used for the performance indicator within in the report was from the previous quarter, and the target set was a national target and difficult to achieve. It was commented that people’s behaviours over the last few years throughout Covid had changed, and the bin collections had been significantly affected during this period. Regular meetings were now in place with the contractor Suez and it was felt that bin collection had improved, but the recruitment of HGV drivers still posed a challenge. There was more work to be done alongside the contractor around re-educating the public post-pandemic on recycling and disposing household waste appropriately.

Street Lighting – In relation to the overspend reported on street lighting it was emphasised that the organisation had halved its energy usage on street lighting since 2015, however. energy costs were now rising. Members heard how new technology was being used in order to help with costs, and the service was consulting on lone working practices to enable those staff to repair lighting to reduce maintenance costs. It was felt that the organisation would not want to turn off street lighting and risk community safety in order to bring costs down. Regarding the risk of blackout, this was considered a national problem that the organisation may face at some point in the future.

MAKING DONCASTER THE BEST PLACE TO DO BUSINESS AND CREATE GOOD JOBS

Helping people with disabilities into work – The performance level was not where it should be in terms of helping those with disabilities into work. It was hoped that a local employment cluster bid being developed which included a Job Coach position, would actively work with the Adult Learning Disability team and employers to generate opportunities for people and could improve the service’s performance.

Housing and infrastructure – It was recognised there were challenges with new housing developments as some have a lack of infrastructure links and access to schools and amenities. Members were reminded of the Section 106 process that generated money for new amenities, however they were advised that developers often raised the questions of affordability and viability. Members were reminded that the

	<p>organisation was also operating within a challenging economic climate, and rising construction costs may result in not delivering all that had been proposed.</p> <p>RESOLVED:- that the report, be noted.</p>	
7	<p><u>ST LEGER HOMES OF DONCASTER PERFORMANCE AND DELIVERY UPDATE 2022/23 QUARTER 1</u></p>	
	<p>The Committee received the Quarter 1 Performance and Delivery Update 2022/23 Quarter 1 report, which gave the opportunity to provide Members an over view of the successes and challenges during the previous months.</p> <p>Members of the Committee then explored the following topics in more detail;</p> <p><u>Void Rent Loss</u> – It was highlighted that in terms of rent loss, quarter 1 had seen the organisations best performance for 6 years, and it showed that rent was being paid by occupants. In answer to a question on void rent loss, it was explained that the organisation was a little way off where it wished to be, however, was performing the best by far in comparison to other South Yorkshire neighbours. It was said that the biggest risk for turning round a property, was the condition that the property was returned in, and it was hoped that staff would recommence property visits within the next year. It was added that for some properties, there was a problem with re-letting due to location and people’s fears of anti-social behaviour. Due to issues within the local neighbourhood, there were 3 properties in Edlington that were unable to be let at present, but it was hoped that investment would make them lettable again.</p> <p><u>Evictions from private rentals</u> – It was noted that there had been an upswing in private rental evictions primarily due to affordability issues. National statistics showed an increase in private rental costs during the last year, and the number of families now struggling to pay their rent was increasing as a result. Members heard how the numbers of people in temporary B&B accommodation was now higher than pre-pandemic levels, therefore the organisation was trying to use more of its own housing stock to bolster what was available. However, this meant that those properties used for temporary housing could not be used for lettings.</p> <p>Members were also reminded that the numbers of people presenting as homeless had risen fourfold since the pandemic, and that the authority had supported SLHD with additional staff and financial support to help manage demand. Mermbers were informed that SLHD were now undertaking work on homelessness prevention, looking at the causes of homelessness and the support options that people have, if homelessness cannot be prevented.</p>	

	<p>In answer to a question, it was explained that there were plans to expand the housing stock by building new properties which would take time and unlikely to resolve the issues that the organisation currently faces.</p> <p>RESOLVED:- that the report, be noted.</p>	
8	<p><u>COMPLAINTS AND COMPLIMENTS ANNUAL REPORT</u></p>	
	<p>The Committee considered the Complaints and Compliments Annual Report 2021/2022.</p> <p>Members then asked questions on the following areas:</p> <p><u>Increase in complaints</u> – Members recognised there had been increase in complaints received across all four organisations compared to the previous year 2021/22 and it was explained this was because during Covid the volume of complaints and communications from the public had significantly decreased. Particular peaks in complaints over the four organisations were noted as;</p> <ul style="list-style-type: none"> ○ DMBC (licensing service) – This is due to delays in service and dissatisfaction when contacting the service. However the service were reinstating the telephony contact. ○ SLHD (repair appointments) - The rollout of a Repairs Excellence Model was underway to improve communications with customers. ○ DCLT (service delivery) - This was particularly around swimming lessons. It was explained that since Covid, the Trust struggled to recruit swimming instructors resulting in cancelled lessons, which was also a national issue. ○ DCST (corporate complaints) - The demand for resources continued into this reporting year, but there had also been staffing issues for the service. Members were told how priority had been given to safeguarding and statutory areas, but this led to delays in non-statutory issues being dealt with and a rise in complaints. <p><u>Service improvements</u> – The Committee were advised that Doncaster Council and its partners have dedicated staff providing expert advice on handling communications and complaints, capture performance information and work with teams to reduce complaints. However, it was dependent on what the organisation was dealing with during the year as the types of complaints changed year-on-year.</p> <p><u>DCST complaints</u> – An overall increase in complaints within DCST was noted and it was reported there were a number of complaints received around fostering. Members were assured these had been addressed and there was now a focus on improving this service.</p>	

	<p><u>DCLT complaints</u> – In addition to the increase in complaints relating to swimming lessons, officers also advised that there had been a number of complaints about the external collectors (that collected direct debits on the organisations behalf). The Committee was told that the process had moved in-house to give customers a better service and prevent further complaints.</p> <p><u>Complaints and corporate complaints</u> – Members were reminded of what the organisation recognised as being a complaints and corporate complaints. This was described as an expression of dissatisfaction that effected a customer or group of customers. It was explained that customers might contact the organisation about a missed bin collection or report a pot hole, which would be classed as a service request. However, if the organisation failed to act on those requests then the customer would have the opportunity to submit a corporate complaint.</p> <p>RESOLVED:- that the report, be noted.</p>	
9	<p><u>OVERVIEW AND SCRUTINY WORKPLAN AND THE COUNCILS FORWARD PLAN OF KEY DECISIONS</u></p>	
	<p>The Chair presented the Overview and Scrutiny Work Plan and the Councils Forward Plan of key decisions.</p> <p>RESOLVED:- that the report, be noted.</p>	

This page is intentionally left blank



Doncaster Council

Report

Date: 1st December 2022

To the Chair and Members of the Overview & Scrutiny Management Committee 2022-23 Quarter 2 Finance and Performance Improvement Report

Relevant Cabinet Member(s)	Wards Affected	Key Decision?
Mayor Ros Jones Cllr Phil Cole	All	Yes

EXECUTIVE SUMMARY

1. The 'Cost of living' crisis has accelerated in quarter 2 and whilst support to manage rising energy bills for residents and businesses has been announced the wider economic outlook remains uncertain. In addition to inflationary pressures on energy and food, that has been well documented, the rise in the cost of borrowing has seen a significant shift and whilst this may have been inevitable, the speed at which this cost has increased has been significant since the middle of September.
2. Employment levels for now is stable in Doncaster but real wages are decreasing and nationally the latest GDP figures showed a contraction with a widely anticipated formal 'recession' later this winter. The impact on residents means that incomes are squeezed and for some this means choices on things we might usually take for granted. This has led to more people presenting with need to services and this is likely to continue throughout the winter months. This situation for businesses will be similar with tough choices to make when faced with higher energy bills and a likely contraction in consumer spending.
3. The Council is not immune from these inflationary pressures and along with the rest of the local government sector there are some real challenges for the Council in regard to savings required. At quarter 2, a £8.5m overspend is forecast for 2022/23, full details on the main variances are provided in paragraphs 107 to 132. Tough choices and a pragmatic realism are needed to prioritise what we focus our attention on, how we make savings whilst still striving for better for our borough. However, despite our best efforts some service performance deterioration may take place due to this pressure.

4. During quarter 2 we have successfully incorporated the Children's Trust into the Council ensuring a smooth transition of children's social care services and the performance of Children's Social Care is now included in this report.
5. We continue to explore all options to retain a functioning airport in Doncaster including working with parties interested in purchasing DSA. Doncaster Council will consider all measures available to it including legal avenues. For example interim injunctive relief by way of a claim for judicial review has now been filed and the option of compulsory purchase is being worked through.
6. Unfortunately as we approach the next quarter some of these issues will become even more acute. In particular, the Health and Care system is already incredibly busy and the pressure on social care services to support people leaving hospital in a timely manner will be tested, which may be exacerbated if Flu or Covid rates increase above forecasts.
7. However, there are some significant investments on the horizon that could make a big impact on the borough and in the midst of difficult circumstances the Council continues to perform well in a large proportion of key service areas.
8. We have now received our official documentation to confirm Doncaster as a city and will be considering how we build upon and recognise this momentous occasion in our history.

EXEMPT REPORT

9. This report is not exempt

RECOMMENDATIONS

10. The Chair and Members of the Overview & Scrutiny Management Committee are asked to note and comment on the quarter 2 performance and financial information

WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

11. The Outcome Framework highlights progress against Doncaster Delivering Together.

	Current Value	Ambition Target	National Average	Direction of Travel	Date
Greener & Cleaner					
Carbon Emissions per capita (tonnes)	5.5		4.6	↑	2020
Air pollution: fine particulate matter	6.2		6.9	↓	2021
Recycling rate for Household Domestic Waste	43.4%		42.3%	↓	2020/21
Fair & Inclusive					
Proportion of ('Lower Super Output') areas in England's most deprived 10%	23.7%		10%	↓	2019
% households living in fuel poverty	18.8%		13.2%	↓	2020
Children in Low-Income Families (%)	26.1%		18.5%	↓	2020/21
Skilled & Creative					
Key Stage 2 – ages 7-11 (Years 3-6)	55.0%		59.0%	↓	2021/22
% of 19 years old that achieve a level 3 qualification	46.2%		59.8%	↑	2020/21
Proportion of adults with no qualifications	4.6%		3.9%	↑	2021
% of people who are qualified to level 3 or above (16-64)	52.7%		61.3%	↑	2021
Prosperous & Connected					
Total Enterprises per 1,000 population	32		43	↑	2021
GVA per hour	£28.40		£37.70	↑	2020
% Employment rate	69.1%		75.6%	↓	2021
% Claimants of Universal Credit	4.5%		3.8%	↓	Sep 2022
Average weekly (residential) wages	£569		£613	↑	2021
Net homes provided per 1,000 population	2.4		3.8	↓	2020/21
Healthy & Compassionate					
Life satisfaction rating (out of 10)	7.15		7.38	↓	2020/21
Healthy Life Expectancy at birth (years) for Males	57.4		63.1	↓	2018 - 20
Healthy Life Expectancy at birth (years) for Females	56.1		63.9	↓	2018 - 20
The proportion of people who use adult social care services who have control over their daily life	74.9%		77.3%	↓	2019/20
Children in need per 10,000	368.5		321.2	↓	2020/21
Safe & Resilient					
Overall Doncaster crime per 1,000 population	119.2		85.0	↓	2021



TACKLING CLIMATE CHANGE

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(E&E) Area (m2) of Local Authority Land Allowed to Naturalise / Wild Flower	1,613,243	1,613,243	1,500,000		
(E&E) Successful household waste and recycling collections	99.9%	99.9%	100%		
(E&E) Number of homes retrofitted to improve energy efficiency	174	103	150		
(E&E) Number of grants for energy audits given for businesses	10	67	-		
(E&E) CO2 and NO2 reductions from use of fleet zero emission vehicles	16,278.47	-	-		-
(E&E) Pro-active tree inspections completed within timescales.	-	-	-	-	-

What is going well

- Key decision on the Queens Green Canopy was approved at Cabinet on 22nd September. Next stage includes tender for contractors and site assessment and ground scans to determine suitability of sites for planting.
- A review of the Naturalised sites continues, to determine the best management approach. Work is underway to develop a portfolio of all sites, which will include a management plan for each. A Ecology study to help understand whether there are any changes in botanical diversity has helped identify three management zones

What needs further improvement

- In quarter 2, we have seen a reduction in the number of homes retrofitted to improve energy efficiency since quarter 1. There has been a drop from 174 in quarter 1, compared to 103 in quarter 2. Work on social housing continues, with properties receiving new wall and loft insulation, as well as new roofs, to better prepare them for winter and reducing risk of excess cold and costs for heating.
- Pro-active tree inspections continues but we are still awaiting data. The procurement of a new system has been completed and we are working with the new provider on implementation of the system and to import existing data. Once system set-up is completed we will be able to provide data again.
- In the capital programme the Green Homes Grant Local Authority Delivery (LAD) Scheme phase 2 there has been a £2.1m reduction since quarter 1, £1.4m is expected to underspend on the Private sector side of the grant due to under

performance of the external contractor. The remainder of the LAD 2 funding will be used on the Council House Thermal Improvement Works.



DEVELOPING THE SKILLS TO THRIVE IN LIFE & WORK

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(CYP&F) % of Children With First Choice School Placement in Secondary	88% Annual Figure (2022-23)	-	81%		
(CYP&F) The number of children in Elective Home Education	688	691	700		
(AH&W) Number of Refugees (both asylum and resettlement) supported into ESOL and/or Employment	19	53	20		
(CYP&F) % of 16/17 year olds not meeting the duty to participate	4.5%	*	5%		
(CYP&F) Special Educational Needs Team - Education, Health and Care Plans Issued Within 20 Weeks EXCLUDING Exception Cases	22.89%	23.28%	100.00%		
(CYP&F) The number of Children Missing in Education	308	253	195		
(CYP&F) Secondary schools persistent absent rate (10% Absenteeism)	31.6%	31.6%	27.7%		

What is going well

- A newly introduced measure saw 53 Refugees (both asylum and resettlement) supported into English to Speakers of Other Languages (ESOL) and/or Employment through the work of the Integration and Partnerships team more than doubling the number supported in quarter 1. Additional training is planned in for new staff members during quarter 3. The Integration and Partnerships Team within the Communities service has increased recently in line with the significantly growing agenda given increases across dispersed asylum, Afghan resettlement, bridging hotels and more recently Homes for Ukraine programme. Therefore, we will continue to build a robust early intervention and prevention support service within this increasing agenda.
- The Participation & Transition Service continues to carry out robust destination tracking and monitoring of the Y12/Y13 cohort in Doncaster in line with statutory requirements. The cohort has increased by 447 additional young people (16-18) since August 2020. Doncaster's average of 16/17 year olds not meeting the duty to participate in education, employment or training (NEET) was 4.9% (end of August 22), below the Yorkshire & Humber average (16.4%) and the national

average (10.0%). Doncaster is on track to achieve the 10% target for quarter 2, although official data figures for September 2022 will not be released by the Department for Education until November 2022.

19. The Opportunity Area (OA) Programme closed in August 2022. The programme ran for 5 years, and a total of £9m was focussed on developing teaching, leadership, careers, post 16 and a focus on the most vulnerable. The Department of Education commissioned a report to evaluate the programme showing improvements in attainment at primary school (key stage 2) and projects aimed at inclusion, primary-secondary transition, and support for pupils with special educational needs were considered successful. In addition, lifelong learning and the raising of aspirations were promoted through post 16 subject networks, career guidance, work-related online games and mentoring for university applications. There was good participation and positive feedback, with a significant increase in feedback scores from those involved.
20. The Department for Education led a place based programme, which also focused on Doncaster as a Priority Education Investment Area. The aim of this is to narrow the gap on attainment at KS 2 and KS 4 and is aligned to the work of the Education and Skills Strategy 2030.
21. The Education and Skills programme has developed a partnership with Remake Learning to transform Doncaster's Learning Environment through enhanced informal and formal learning opportunities, including a Remake Learning festival in May 2023. Doncaster has also been highlighted within the recent Pittsburgh Principles publication by the Grable Foundation.
22. We have also developed a partnership with Rethinking Assessment to create a Doncaster Learner Profile. This will be in the format of a tailored learner profile and portfolio, with locally shaped and endorsed credentials, showcasing the full remit of learner talents. The proposed work on the assessment will be a world first, an exemplar for government nationally and internationally.

What needs further improvement

23. Children missing education referrals have decreased to 253 in quarter 2, but remain above pre-pandemic rates. It is challenging to maintain the level of case work this quarter due to significant shortages of staff within the team. Staff shortages have been addressed by allocating a full day to work cases over the next 4 weeks.
24. Secondary schools reported a higher than usual persistent absence rate on their return in September. After listening to concerns from head teachers several actions have been agreed with schools including a step up of fixed penalty notices for 10 sessions of absence to be instigated immediately, a new attendance panel process (10 referrals were heard in the October) and a work group to be set up to look into streamlining the referral process for fixed penalty notices.

25. Elective Home Education (EHE) referrals remains high with 163 this quarter. The ambition is to increase the connectivity to schools with the service, by having designated education welfare officers in schools. The delay in responding to referrals is down to staff capacity which we are addressing.
26. The number of Education Health Care Plans issued within 20 weeks continues to be a challenge. As highlighted previously the delay is a direct consequence of the significant increase in the number of requests for statutory assessments, reflected nationally. Compared to the same period last year there has been an increase of 19 plans (19%) which adds further pressure. There are a number of reasons for this, with an increasing number of mainstream schools being unable to meet the needs stated in the draft plan, resulting in additional case work and further pressure to a stretched team to complete within the 20 week timeframe. Encouragingly additional resource has been secured via Service Transformation Funding and the Better Value Programme to add capacity, with 2 new officers due to start by the year end. As part of the wider rapid improvement plan there is weekly monitoring on the number of requests and the forecasted timescales to respond.



MAKING DONCASTER THE BEST PLACE TO DO BUSINESS & CREATE GOOD JOBS

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(CR) % of Local Authority Spend With Doncaster Companies/ Suppliers	71	71	70		
(CR) Percentage of Non-domestic Rates Collected	97.44%	98.24%	97.00%		
(E&E) Processing of Planning Applications: Major Applications	86.67%	86.67%	94.00%		
(AH&W) Number of People With a Learning Disability Helped into Work	4.34%	4.59%	5.1%		

What is going well

27. New recorded investment into Doncaster at £68 million is above target at the end of quarter 2. Main investment during the quarter was from the Ground Group with a property development at Carcroft, City Space with property developments in the City Centre and LWC Drinks taking a unit at Balby, The pipeline of new investment enquires remains strong and pro-active work will resume to ensure these investments land to meet ongoing targets.
28. In the first half of the year 53.29% of the total non-domestic rate debit has been collected. This compares with 50.75% for the same time last year, and 52.26% for the same period in 2019/20, which was pre-pandemic. Because of the significant changes made in terms of emergency reliefs awarded during the Covid pandemic,

we are comparing collection figures to the 19/20 year as things are now much more like the business climate before Covid. Despite a backlog of work that has accrued from focussing on other work collection remains on track and it is hoped that this improved collection will continue for the remainder of the year










What needs further improvement

29. Despite a slight improvement this quarter, at 4.59% we are still marginally behind the regional average of 5.1% for the number of people with a Learning Disability helped into work. A successful bid with neighbouring authorities has resulted in securing funding for the employment of a work coach. The work coach will focus on creating additional opportunities and support for people.
30. We propose to include further service standards to exemplify our investment activity from quarter 3 onwards.



BUILDING OPPORTUNITIES FOR HEALTHIER, HAPPIER & LONGER LIVES FOR ALL

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(AH&W) Permanent admissions to residential and nursing care homes, per 100,000 population (18-64 Only)	1.62	2.16	9.40	✓	↑
(AH&W) Percentage of Adult Social Care provision rated as Good or Outstanding by the Care Quality Commission	76.12%	78.62%	75%	✓	↑
(PH) The % mothers quit Smoking during pregnancy	92%	-	85%	✓	↑
(PH) Sexual Health Service: Percentage of contraception that is LARC (Long Acting Reversible Contraceptives)	48%	-	18%	✓	-
(PH) Health Visiting: percentage of new birth visits completed within 14 days (Universal Partnership Plus families)	95.9%	-	90%	✓	↓
(PH) Tobacco Control: Percentage 4 week quit rate recorded by the Yorkshire Smoke-free service for Doncaster residents	61.8%	68.5%	50%	✓	↑
(PH) Substance misuse service: Percentage of alcohol treatment successful completions residents	46.54%	43%	37%	✓	↓
(AH&W) We will ensure you have an annual review of your care	70%	71%	75%	⚠	↑
(AH&W) Proportion of Adults With Learning Disabilities Who Live in Their Own Home or With Their Family	79%	79%	81%	⚠	↓
(AH&W) Permanent admissions to residential and nursing care homes, per 100,000 population (65+ Only)	160.3	101.8	55.6	✖	↑

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(AH&W) % of people who are still at home 91 days after their period of reablement	78.2	67.6	81.0		
(AH&W) Duration to complete Adult Social Care Needs Assessment (days) MEDIAN AVERAGE	52	57	42		
(AH&W) Duration to complete OT assessment (days)	133.70	139.44	100		
(AH&W) EDI Percentage of Adult Social Care request for where ethnicity recorded	-	78.2%	100%		-
(AH&W) Number of Carers Assessments Completed	37	44	-		

What is going well

31. Doncaster has 103 Adult Social Care provision/services out of 131 currently rated as 'Good' or 'Outstanding' by the Care Quality Commission and there are no 'Inadequate' services in Doncaster at this current time. At 78.62% this is a slight improvement from previous quarter.
32. We have provided additional investment to our Domiciliary Care providers to support with fuel costs relating to travel. This grant has been given to ensure paid carers have received additional help with their fuel costs. Work is ongoing with our care homes to better understand their pressures.
33. Fair Cost of Care national submission has taken place within deadline. Ongoing work for fees setting is due to get underway for final publication Feb 2023.
34. Over the past 2 years we have seen a reduction in the number of working age admissions to residential care per 100,000 the population (18-65 years).
35. Expectant mothers who quit smoking during pregnancy exceeds the target of 85%. The failure to meet targets in previous data was largely due to residual covid restrictions preventing staff carrying out CO monitoring. We are hopeful we will not see any further restrictions affecting access to clients and we will continue to see high rates of validated quits reported.
36. Successful completion of an alcohol treatment programme and freedom from dependence is used as a performance indicator for alcohol treatment services. Of 593 alcohol clients, 255 exited treatment successfully, which at 43% performance continues to be above both target and the national average.
37. It is estimated that about 30% of pregnancies are unplanned, with the effectiveness of some contraceptive methods dependent on correct and consistent use. By contrast, the effectiveness of long-acting reversible

contraceptive (LARC) methods and their increased uptake could help to reduce unintended pregnancy, latest data shows 48% of contraception is LARC.

38. In the capital programme improvements to the Adwick Park Pavilion were completed during the quarter.

What needs further improvement

39. The average recorded duration of adult social work assessments has increased further this quarter because long-standing “open” assessments have been targeted and completed. Now that these historical pieces of work have been concluded it is expected that the average will begin to improve from the next quarter. Progress can be demonstrated by the reduction in the number of open assessments. At the beginning of quarter 1 there were 438 open assessments. Robust performance management, including Improvement Clinics, action plans, data cleansing and practice change has successfully reduced the number of open assessments down to 313. This represents a 28.5% reduction in the number of assessments waiting to be completed, whilst continuing to manage ongoing new demand.
40. Occupational Therapy assessments tell a similar story. The average recorded duration of assessments has increased further this quarter, again because long-standing “open” assessments have been targeted and completed. A significant amount of improvement work has been undertaken, including review of the service, establishment of an innovation site and additional staffing capacity. The waiting Occupational Therapy waiting list has reduced by 19% due to closure of long standing assessments. It is likely to be quarter 4 before this measure sees an improvement as work to close down long standing cases continues. However it is expected that the waiting list will reduce further between now and then, improving the experience of Doncaster people by giving them quicker access to information, advice and support.
41. The number of people supported by Council reablement services who are still at home 91 days after discharge from hospital declined over the last quarter. The last time the target was reached was prior to both the Covid pandemic and the recent labour market pressures across a number of sectors. The indicator has been affected over this period by increased pressures from the NHS particularly in relation to hospital discharge, and reduced workforce capacity to support people in their own homes. Both of these issues will need concentrated attention over winter where pressures will increase further.
42. There has been a slight increase in the number of people who have received an annual review of their care, which currently stands at 71%, equating to 2517 people. Next quarter there will be a particular focus on completing face-to-face reviews for adults who have moved to registered care establishments outside of the Borough.

43. In the capital programme £0.3m of Disabled Facilities Grant and £0.5m budget for the digital switchover of home alarms has now slipped into the next financial year caused by significant contractor delays and supply chain issues.



CREATING SAFER, STRONGER, GREENER & CLEANER COMMUNITIES WHERE EVERYONE BELONGS

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(AH&W) Average number of 'verified' rough sleepers (rough sleepers seen bedded down in last 7 days) - average for the quarter	18	18	19	✓	↑
(E&E) Percentage of Fly Tips Investigated and Removed Within 7 Days From Public Areas	90%	84%	65%	✓	↓
(E&E) % Licensing Act 2003 Applications Processed Within Statutory Timescales	100%	100%	100%	✓	-
(E&E & SLHD) Number of affordable homes provided (Council, and private sector provider/build)	121 Annual Figure (2022-23)	-	105	✓	↓
(AH&W) Percentage Feeling Safer After Safeguarding Intervention	61.45%	79.17%	75.00%	✓	↑
(E&E) No. of Parks With 'Green Flag' Status Across the Borough	6 Annual Figure (2022-23)	-	4	✓	↑
(AH&W) Following the referral of a high risk DA victim, contact is made by an Independent Domestic Violence Advocate (IDVA) within two working days to deliver needs led support.	100%	100%	100%	✓	-
(AH&W) Each new Domestic Abuse hub referral is assessed by a DA advisor within two working days to undertake initial contact, triage and allocation to the appropriate service	100%	100%	100%	✓	-
(AH&W) Percentage of redeploy able cameras installed within 28 day timescale	100%	100%	100%	✓	-
(E&E) Recycling Rate for Household Domestic Waste	39.5	48.5%	50%	⚠	↑
(AH&W) Percentage of Safeguarding concerns and enquiries that are repeats in a 12 month period	35%	37%	35%	⚠	↓
(AH&W) Number of Veterans identified and supported within the Communities service (standalone casework and cases within existing themes)	82	59	70	⚠	↓
(E&E) Play Areas - Percentage of Quarterly Mechanical Playground Inspections Carried Out	97%	48%	90%	✗	↓
(E&E) Complete all Environmental Permitting regs permit visits within DEFRA required timescales. - Climate control regime	85% Annual Figure (2020-21)	-	100%	✗	?

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(AH&W) Safeguarding : Duration (Average days - Referral to Completed S42)	132.58	153.31	130		
(AH&W) Number of High Risk Cases Referred to MARAC	215	246	-		
(AH&W) No of Referrals to the Domestic Abuse Hub	476	457	-		
(AH&W) The numbers of Victims of ASB who have met the higher risk threshold, resulting in them being provided with a SPOC and individual support plan	164	90	-		
(AH&W) Number of people and families, where as a single agency we are working to prevent or tackle at an early stage, anti-social behaviour, Hate Crime and low level crime reported to and identified by the Stronger Communities Service.	10,797	8,939	-		
(AH&W) Total number of Fixed Penalty Notices (FPNs) and Community Protection Notices (CPN's) issued by the Neighbourhood Response Team	43	49	-		
(AH&W) Total number of incidents attended by the Neighbourhood Response Team	1,999	2,162	-		

What is going well

44. During quarter 2, 8,939 early intervention and prevention issues to tackle anti-social behaviour, hate crime and low level crime were identified, managed and resolved by Communities Area Teams. It should be noted these are identified at the earliest and lowest level in order to seek to prevent escalation and ongoing affects upon quality of life issues. A reduction on the 10,000 in quarter 1 which we attribute to a reduction in some of the hotspot demand locations, some Stronger Communities officer vacancies and perhaps some post pandemic normality returning. 45% of the anti-social behaviour incidents and prevention work is attributed to just 5 wards.
45. As anticipated we also saw a reduction in the number of victims of anti-social behaviour who met the higher risk threshold, resulting in them being provided with an individual support plan which reduced from 164 in quarter 1 to just 90 in quarter 2. This reduction was expected, resulting in the successful closure of a number of cases as well as a reduction in the frequency of support these individuals required.
46. This quarter has seen an increase in the number of incidents attended by the Neighbourhood Response Team (NRT). These incidents will include first level response to council reports of anti- social behaviour or patrols to identified key locations or areas with high levels of anti-social behaviour, referred to as taskings. These areas are identified through our area locality teams and local solutions

meetings. This increase is reflective of the increase in reports of anti-social behaviour to the Council.

What needs further improvement










47. We saw a reduction in the number of Veterans supported within the Communities Service, dropping from 82 in quarter 1 to 59 in quarter 2. This is reflective of the ongoing Veteran's Officer Vacancy and reduction in dedicated resource to drive this work forward. There have been 3 unsuccessful attempts to recruit to post and work is ongoing with HR to try and address this. A Veteran's employment event is planned for quarter 3 as well as a revised Veteran's website.
48. During quarter 2 the number of Playground Inspections Carried Out has fallen to 73, compared to 148 in quarter 1 (97% completion in quarter 1 compared to 48% in quarter 2). The target is to have 152 Operational Inspections each quarter. We aim to carry out quarterly operational inspections of all play areas, however not all play areas have been inspected in Q2 due to the play inspector post becoming vacant. However, it should be noted that all equipped children's play area safety related reports are dealt with appropriately as soon as possible on receipt of a report
49. There has been a significant amount of work within our safeguarding service in recent months. We have secured a permanent Team Leader which has enabled us to scrutinise areas of practice, recording and focus attention on improvements. We have seen significant improvements in people reporting they feel safe following an intervention with us now exceeding target, showing an improvement swing of circa 18%. The main area for improvement is the length of time it is taking to complete s42's, whilst some of these can be extensive, we have seen a decline in performance. This is mainly due to data cleansing and ensuring older records have been closed down appropriately. This has impacted on the overall average figure but there should be an improvement in qtrs. 3 and 4 once these issues are addressed. We are also introducing a locality based model within the team which will improve accountability and Senior Practitioner oversight.



NURTURING A CHILD & FAMILY-FRIENDLY BOROUGH EVERYONE BELONGS

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(CYPF) Percentage of Children Accessing Their Entitlement to Free Childcare (2 years olds)	86.2%	83.4%	82%	✓	↓
(CYP&F) Percentage of Children Accessing Their Entitlement for Free Childcare (3 & 4 Year Olds)	97.1%	95.5%	95%	✓	↓
(CYP&F) % of Early Years Provision Rated Good or Outstanding by Ofsted	97%	98.3%	97%	✓	↑

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(CYP&F) Number of Referrals into 'Your Family' Teams	77	198	154		
(PH) (CW) School Nursing: Number of schools with a Health Profile	0	-	0		-
(AH&W) Number of early intervention stronger families managed and supported by the Stronger Communities Service. Including work within higher level casework and therefore contributing to the National Government Supporting Families Programme	435	462	400		
(CYP&F CSC) % of CiC adopted	-	25%	19%		
(CYP&F CSC) Percentage of Care Leavers in Employment, Training and Education (age 19-21 years)	55.6%	65.7%	48.0%		
(CYP&F CSC) Percentage and Number of Initial Child Protection Conferences (ICPC) held within the statutory 15 day timeframe	88.41%	98.25%	95%		
(CYP&F CSC) Referrals to Children's Services that are repeat referrals within 12 mths	16.00%	25.50%	22.00%		
(CYP&F CSC) Percentage of Single Assessments Completed Within 45 Days (YTD Cumulative)	90.5%	87.5%	90.0%		
(CYP&F) Number of Lead Practitioner in place across partner agencies	306	314	350		
(CYP&F CSC) Percentage of cases where the lead social worker has seen the child/young person within timescales specified in the CP plan. For all children who were the subject of a CP plan during the year.	64.2%	70.6%	80%		
(CYP&F CSC) Number of External Residential Placements	52	50	37		
(CYP&F CSC) Number of Referrals processed in 24hrs	-	69.7%	80%		-
(CYP&F) Number Partnership Early Help Audits completed	51	34	50		
(CYP&F) The proportion of Partnership Early Help audits completed that are rated at Good or higher	47	47	65		
(CYP&F CSC) Referrals - Number per 10,000 Population	192	185	-		-
(CYP&F CSC) Rate of Children in Care - Number per 10,000 Population	83.58	86.70	-		
(CYP&F CSC) Health of children looked after - percentage with Review of Health Assessments RHA	73.91%	89.22%	-		

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(AH&W) Deliver a wellbeing offer - Number of wellbeing cases handled by Wellbeing Team within the Communities Service	717	770	-		
(CYP&F CSC) Rate of S47 enquiries per 10,000 of the CYP population	35.03	29.99	-		-
(CYP&F CSC) Children with a Child Protection Plan per 10,000 pop aged U18	51.66	47.95	-		
(CYP&F CSC) Rate of Children in Need	411	328	-		
(CYP&F CSC) Health of children looked after - percentage with up to date Dental Checks	13.0%	32.6%	-		

What is going well

50. Quarter 2 saw an increase in the number of families supported through early intervention via the stronger families programme by our Stronger Communities Service. We supported 462 stronger families cases in quarter 2 which although is the highest number for the last 4 quarters, it is comparable to quarter 2 2021/22. This increase in cases can be linked to finances, discussions around cost of living issues and some good results on the back of community impact surveys and again early identification of issues in order to seek to reduce escalation to more costly and specialist services. The Stronger Communities service are also supporting practitioners who hold higher threshold level cases, in order to appropriately support with some key strands within the case, in order to help with capacity and support colleagues in Children's services.
51. The Your Families Triage Teams which launched in July 2022 is a key component of the new Localities Model. There is now a comprehensive communications plan, which will see both a city wide and locality based approach targeting both families and other professionals. Following the launch there were 198 referrals into the triage teams, which is a 157% increase from quarter 1. The key presenting needs have focused around Anti-Social Behaviour (30.8%), Housing (19.7%) and Finance (9.1%). The ambition to reduce demand into acute services remains central. Feedback from Lead Practitioners who are contacting the triage for support, is that they are feeling reassured of the advice and support offered. At the end of August surveys completed by practitioners highlighted that the majority of practitioners rated the service as a 5 out of 5. In terms of the families who have accessed direct support through triage, to the end of August, the vast majority had their issues resolved within 2 to 3 days, which reflects the findings from the prototype, with good outcomes evidenced.
52. Doncaster continues to be above the national trend of 2 year olds accessing their free entitlement to childcare, performing 11.4% above the national average at 83.4% (1167 children). There have been challenges in relation to accessing and

retaining family details from the Department for Work and Pensions (DWP) list. These issues were anticipated and has been mitigated by a strong focus and programmes of interventions from the Family Hubs and Early Years teams, working in partnership with key agencies, including providers.

53. Data for quarter 2, indicates that Doncaster Local Authority continues to exceed the national average of 92% (DfE June 2022) with take up for 3-4 year olds being sustained at 95.5%. Nationally, numbers are up from 90% in 2021 but down from 93% in 2020. Doncaster has seen a slight fall in take up in quarter 2 from 97.1% to 95.5% (1.6%). This is due to a slow rise in parental confidence following the pandemic and a fall in take up in school nursery classes in September. However, this has and continues to be a strong offer, which remains crucial in supporting key workers and vulnerable children in particular
54. Ofsted outcomes for childcare on non-domestic premises (which includes day nurseries and pre-schools) with Good and Outstanding judgements currently stands at 98% against a national outcome figure of 96% (Ofsted June 2022). Doncaster currently has 49 childcare providers rated Good and 7 Outstanding out of a total of 60. Ofsted outcomes for childminders with Good and Outstanding judgements currently stands at 98% against a national outcome figure of 97% (Ofsted June 2022). Support continues for those awaiting inspection. The Ofsted outcomes for overall Early Years provider remains strong at 98% (an increase of 1% from quarter 1) and above national and regional figure of 96%.
55. The proportion of Care Leavers in education, employment and training is performing well above target (66% vs 48%) and above benchmarks. Although we can always improve this is reflective of good engagement and support services with our care leavers
56. In the capital programme during the quarter additional funding was received, Homes for Education Ukraine grant £0.06m and Early Careers Framework grant £0.06m. Also during the quarter the extension at Don Valley Academy and the disabled toilet facilities at Ivanhoe School were completed.

What needs further improvement

57. There continues to be a downward trend in the percentage of audits achieving good or above, both across the partnership and in the Parenting and Family Support Service. These have reduced from 55% in 2021/2022, to 47% in quarter 2 2022/2023 against a target of 65%. We are continuing to provide support and challenge to raise the quality of practice, which is evidence through audits.
58. The number of referrals that have a decision in 24hrs is lower than target (70% vs 80%), with a higher rate of referrals in Doncaster than those seen nationally and compared to our statistical neighbours. Each case is triaged within 24 hours but the issue is entering that onto Mosaic within that timescale. We continue to work

with our partners where the majority of our referrals are sourced, to ensure appropriate referrals are made. Cases of highest urgency are prioritised.

59. The proportion of visits for children in child protection completed in timescale is lower than target (71% vs 80%). Managers are assured that visits are being completed on time and that performance is underreported, which is being addressed by communication to staff the importance of updating records. We are holding performance meetings specifically to look at this area.
60. The number of external residential placements are higher than anticipated (50 vs a target of 39). In many circumstances we make decisions on what is available to us, at that moment, even if that is an external placement. To alleviate this we are planning run a foster carer recruitment campaign in December and January 23.



BUILDING TRANSPORT & DIGITAL CONNECTIONS FIT FOR THE FUTURE

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
47. (E&E) Principal Roads not Requiring Major Maintenance	98% Annual Figure (2021-22)	-	98%		
48. (E&E) Non-Principal Roads not Requiring Major Maintenance	98% Annual Figure (2021-22)	-	98%		
53. (E&E) % Estate Roads in Good to Fair Condition	82% Annual Figure (2021-22)	-	81%		
67. (E&E) National Highways Transportation Survey Highways Maintenance Overall Satisfaction Score	48% Annual Figure (2020-21)	-	49%		

What is going well

61. The latest information related to measures pertaining to road condition and maintenance are reported annually. The performance is good compared to target but we will look to create smarter local measures that will provide more frequent information in the future. Each year, the authority employs an independent contractor who surveys the classified roads in accordance with Department for Transport (DfT) criteria by means of lasers attached to a moving vehicle that scans the surface of the road. This survey is undertaken annually for what are considered 'principal' roads and 'non-principal' roads. The Estate Roads are surveyed by contractors using a visual survey in accordance with DfT criteria on a two-yearly basis. The surveys are undertaken in summer or early autumn and the results are then sent to the Local Authority in Quarter 4

What needs further improvement

62. In the capital programme this quarter Thorne Bridge, part of the West Moor Link Road development, has been reopened and the first phase of the Transforming Cities Fund is now complete with the improvements carried out on Duke Street and St Sepulchre Gate. An additional £0.5m of Safer Streets funding was secured which will be used to finance schemes across the borough.
63. The £0.9m Frenchgate Tunnel scheme works have been out to tender and expected costs have reduced since quarter 1 by £0.7m, and the budget has been reduced accordingly. The tunnel closure has been booked and works are expected to be complete by the end of February 22



PROMOTING THE BOROUGH & ITS CULTURAL, SPORTING & HERITAGE OPPORTUNITIES

What is going well:

64. Doncaster's new Culture Strategy was approved by Cabinet on 21 September. A funding strategy and implementation plan agreed by the culture partnership group will follow. Officers continue to engage closely with national and regional funding and development agencies (e.g. Arts Council England, The National Archives, SY Mayoral Combined Authority).
65. The Rugby League World Cup is taking place in October with 3 games being held in Doncaster. Community engagement has been ongoing with success of attracting funding of £700k to build new club facilities for Bentley ARLC, and a legacy officer has worked across 40 school during their tenure. Our micro-grant scheme has supported 12 community groups to celebrate Doncaster's hosting of the rugby league world cup by providing materials to become active or celebrate the event.
66. The new City of Doncaster Archives was unveiled by the Mayor and Councillor Ball on 1st October 2022. Located in the former museum building on Chequer Road, this facility brings our Archives firmly into the 21st Century, with the appropriate storage and access provisions which will lead to greater public use, and Archives accreditation, in future.
67. Considerable on-going investment into Doncaster's stock of leisure facilities, £1.1m invested into the refurbishment of Armthorpe Leisure Centre, £750k into the refurbishment of Rossington Leisure Centre and £910k secured from Sport England to support the refurbishment of Askern Leisure Centre and Country Park. Work has also commenced on the refurbishment of Thorne leisure centre.
68. Get Doncaster Moving Strategy was relaunched in September with 117 people from over 40 organisations and groups attending, many new to our work. We have also had opportunity to host regional awards for Green Flag and will be co-chairing elements of the National Active Travel Conference and presenting at the National Active Partnerships Meeting providing opportunity to share our work and learning.

What needs Further Improvement:

69. Ongoing planning and partnership-working continues to ensure that Doncaster Mansion House opens more broadly to the public from January 2023.



REGENERATIVE COUNCIL

Service Standard	Quarter 1 22-23	Quarter 2 22-23	Target	RAG	D.O.T (long)
(CR) Housing Benefit - Average Number of Days to Process a New Claim	16.67	17.31	25.00		
(CR) % of Council Tax collected in the year	94.26%	94.60%	94.60%		
(CR) CUST 01 Customers Wait no Longer Than 10 Minutes to be Served	0h 00m 00s	0h 00m 00s	0h 10m 00s		
(CR) Council Tax Support Application - Average Number of Days to Process New Claims	41.1	35.53	25		
(CR) CUST 04 90% of Telephone Calls Will be Answered Within 150 Seconds	57%	37%	90%		

What is going well

70. Although the performance on the time taken to process a new housing benefit claim has dropped slightly during the quarter it is still well below the 25 day target. The slight dip has been due to the additional work from the Household Support Fund during the quarter. However, the continued prioritisation of allocating new housing benefit claims within 2 days of receipt, has maintained performance on target. Homeless placement claims which are still being received in large numbers do take longer to process, however, discussions with Housing Options have seen some improvement in this area. It is hoped this improvement will continue for the remainder of the year

What needs further improvement

71. Council tax support applications performance in the quarter remains off target but the trend continues downwards with the overall position being lower than at the same time last year. Council Tax claims are more difficult to identify than housing benefits claims as they are often part of a notification from Universal Credit, which can be received for many other reasons than a council tax claim and as a result each of these notifications needs to be looked at to see if it relates to a council tax claim, which it only does in less than 20% of cases. Work has continued to look at

ways to automate some of these notifications to avoid them coming in as work items where no action is required and improvements have been made late in the quarter on this.

72. In quarter 2 Customer Services received 70,617 telephone calls, 3,046 more than in quarter 1 and 12,789 more than Quarter 4 (21/22) answering 37% of calls in 150 seconds, with an average time to answer of 07:36. Customer Services has experienced an increase in calls due to the Council Tax Energy Rebate. We have also seen a number of customer service advisors leaving the team, resulting in 7 vacancies - we have recruited 3 additional customer service advisors who should be starting shortly, once trained we should see an improvement in performance. The remaining 4 vacancies will contribute to in year council savings so have not been recruited to at this time.

Workforce

73. The HR & OD team continue to support managers and employees through a variety of different ways, assisting with capacity building both with the recruitment and retention of staff where needed; embracing new ways of working through the YWoW programme; regular communications and engagement on key workforce issues to advise and inform. As well as continuing to provide health and wellbeing support in managing staff sickness absence and resilience levels.
74. Over the quarter, the overall turnover rate for the council continues to steadily increase from 14.01% in quarter 1 to 15.79% in quarter 2, an increase of 1.78% and 2.91% compared to the same quarter in 2021; and remains comparable with the local government average rate of 16.4%. The number of job vacancies across the council continues to increase, particularly since Children's Social Care have transferred into the Council. Work continues with services to utilise different recruitment methods to ensure we reach as many potential candidates as possible and remain competitive with the labour market. Workforce and succession planning continues with the commencement of 3 national graduates joining the organisation and increasing the numbers of apprentices (up from 138 to 156 this quarter) to ensure we can grow our own talent in areas where we have hard to recruit to positions.
75. As part of our calendar of EDI events, support and engagement was provided for Doncaster Pride and Suicide Prevention with the Samaritans Big Listen and Zero Suicide Alliance. This quarter domestic abuse guidance for staff and managers was launched along with our winter flu vaccination programme and new reward and recognition platform.
76. The sickness absence rate for quarter 2 was 13.18 days per full time equivalent employee, against a revised target of 10 days. This is a reduction of 0.29 days from 13.47 days in quarter 1. Although a reduction overall is a positive trend, it is significantly above the target of 10 days and therefore sickness absence will

continue to be monitored over the coming months to assess impact and ensure effective provisions to manage absence levels remain in place.

77. Covid-19, flu and other respiratory illnesses are likely to impact staff sickness absence rates over the winter months. Health Protection support remains available where Covid-19 outbreaks are affecting staff groups. A national autumn booster vaccination programme is underway for eligible groups.
78. To complement the national flu vaccination programme for eligible people, a free universal staff flu vaccination programme is offered to all council staff, St Leger Homes staff and people working in special schools. Staff can choose to attend an on-site clinic or they can download a voucher to use at participating pharmacies. This year, there are 6 on site clinics with a total capacity to deliver 697 vaccines. These are available at the Civic Office, Mary Woollett Centre and North Bridge during October/November 2022.
79. A flu vaccination invitation was sent to all staff at the end of August 2022, with a reminder sent in October. A staff flu vaccination page has been created on the intranet and the offer is promoted across council sites. Additionally, the health protection team are visiting sites to promote the benefits of flu vaccination.
80. Agency worker spend has increased in quarter 2 by 18% (£114k) from £609k to £723k; and the number of assignments has also increased by 10 from 66 in quarter 1 to 76 this quarter. Both spend and usage will continue to be monitored against the needs and capacity of the business and ongoing recruitment and retention challenges faced both locally and nationally.
81. The Performance and Development Review Scheme for 2022/23 was launched in March with the target for completion remaining at 95%. The deadline for all staff to have a PDR was set at the 30th September 2022. The overall completion rate at the end of quarter 2 was 86%, a significant improvement of 31% at this time last year. Services made a significant improvement however did not achieve the overall target, therefore further work is needed to ensure that staff are performance managed well and the PDR scheme is a vital part of that process.
82. Mandatory training completion rates remain a concern across the organisation, with 67% of all staff completing Equality in the Workplace, 88% of all staff completing Data Protection, 60% of all staff completing Protecting Vulnerable Children and Adults and 65% of managers completing their Health and Safety training. Senior Managers are also a concern with extra mandatory training they are required to complete, with 75% completing Equality Act module, 44% completing Hate Crime training and 42% completion rates in Prevent. Further work is needed to ensure that where training is mandatory this is completed by all staff in a reasonable time period.
83. The number of reported injuries at work in this quarter have continued to reduce, down from 51 to 46, a reduction of 5. There continues to be a higher number of employee injuries reported from Directorates that have more significant numbers

of operational employees, 12 in AH&W and 16 in E&E. The most common incident types reported were 10 physical assaults on employees, 10 slips and trips and 8 hit by a moving object. There are no clear identifiable patterns in the slips and trips or hit moving object statistics. RIDDOR reports continue to be low (1 in total this quarter), a reduction by 3 compared to the last quarter.



EQUALITY, DIVERSITY & INCLUSION OBJECTIVES

Support older adults to remain independent in their own homes

84. The Head of the locality teams and the integrated discharge team have a clear focus on reducing the number of older adults who are being supported to reside in a care home, on a short term arrangement. From both the community or when a person is discharged from the hospital; to ensure that decisions are based on the rights and choices of the person, by providing care and support in the least restrictive way.
85. What older adults describe as being important to them is having control over their daily lives. If an older adult is residing temporarily in a care home our aim is to provide a timely, strengths based review of their care and support to maximise the person's opportunity to return back home, into their community. Evidence suggests that the longer an older adult resides in a care home, the likelihood is that the person becomes institutionalised & loses confidence to return home.
86. Moving into a care home can be a very stressful time for an older adult and can lead to a deterioration in physical and mental health.
87. There are challenges due to the reduced community provision and gaps within the domiciliary market, which we continue to identify ways to support the domiciliary care market.
88. We have increased our capacity within our community reablement service to create additional capacity and we are addressing the recruitment challenges through our Proud to Care Doncaster platform, which supports and encourages people to work in Adult social care.
89. Winter pathway workshops are also being completed to plan and prepare for the next few months, looking at some innovative ways to improve our practice;
 - Festival of practice to embed our practice framework
 - Increased oversight/ monitoring of all placements & Exit plans from short stays
 - Use of the practice forum to discuss practice, to improve peer support and improved outcomes for people

Support victims of domestic abuse and work with partners to reduce the levels of abuse in the Borough

90. The Doncaster Domestic Abuse Service, working in partnership across the borough provides support and advice to victims and their families affected by domestic abuse. In addition to support services a number of training packages are delivered by our workforce development officer. During 2021/22 over 2000 people attended DA training courses. People attending DA Awareness training are identified as DA Champions and form a network of professionals to offer help and support to people impacted by DA.
91. The DA strategy (2021-24) was launched in autumn 2021 and states that "Domestic abuse is everyone's business" In addition to offering practical support and guidance our staff now deliver DA programmes to educate people affected and to increase awareness of the impact that DA has on people's lives. Additional staffing has been provided to meet demand into the service.
92. The service has increased capacity in its survivor liaison product which will now include face to face community engagement in localities across the borough. Regular community engagement takes place in localities to ensure the service is visible and accessible. In 2022 we have added a young person's worker and a male DA support worker. Funding has been secured to recruit a support worker for the Gypsy Roma Traveller Community. Community engagement and survivor liaison work is planned to reach out to the LGBT+ community.
93. Other work has started to engage with and support minority communities across the borough. This work is being directed via community groups and the minorities' partnership board network. Additional DA specialist workers have been recruited into the Housing Options team at St Leger Homes to enable dedicated and focussed support to people fleeing DA and needing accommodation.
94. Regular messaging takes place through the DMBC communications team, dedicated campaigns are used at different times in the year. A monthly newsletter is circulated to the DA Champions network. Governance is provided by the DA Strategic Board and Safer Stronger Doncaster Partnership.

Improve engagement with our most deprived communities to increase access to jobs and skills

95. The Doncaster Employment Hub and Associated services are increasing their presence and delivery across Doncaster in all localities. Delivery is out in the community, including via Advance and Launchpad services and there are coordinated drop-in sessions in areas that are most deprived.
96. Advance has supported 358 people to date 67% are female, 26% are over 50yrs, 4.5% are from ethnic minorities, 9% are in a single adult household with children and 18% are without basic skills.
97. The Triage Hub drop in sessions are now active in all four areas, this is being promoted on our social media and by the hubs themselves, this is a fully inclusive

service with clients signposted to wider service and other areas of the employment hub where appropriate.

98. Bi-weekly sessions working from Flourish enterprises continue offering client appointment space and drop in sessions. This collaboration also enables us to access volunteer opportunities.
99. The Unity employment Academy at Stainforth is under development, with the site office in place and recruitment process started, to ensure a Unity Academy Manager is in post in Q4 22/23 when the drawdown of Section 106 monies can begin. Plans for increased engagement in and delivery of employment services on the lead up to launch in Stainforth and Thorne is underway.
100. The Youth hub has secured its third grant and will re-commence delivery in November 2022 and engagement from our most deprived communities will be promoted and monitored.

Improve the mental health of our children and young people

101. Our Children and Young Peoples plan is being implemented in a timely fashion. As part of this we have launched the Kooth app which allows young people to access support out of hours and electronically. The take up of this from young people has been excellent. We have communicated how support can be accessible on social media, through posters, films and school assemblies. The local partnership is currently working with DFE on its local sufficiency plan to develop the range of specialist social and emotional health provision within the borough. Council teams are currently working with schools and trusts to deliver more places this year.

Support those Children and Young people within our care to have a good start to life and have the same life chances as everyone else living in the Borough

102. In the six months to the end of July 117 children came into care and 116 children left care. Of those children who came into care 18 were unaccompanied asylum seeking children, which is a further slight increase in the figures to the end of July (16). The position for six months to the end of July 2021 in 2021/22 was that two of the 121 children who came into care were unaccompanied asylum seeking children. In September 2022 5% of children in care were UASC. In July 2021 the figure was 1%.
103. The number and proportion of children with adoption as their permanence plan has increased from 7% at the end of July to 8% at the end of September. More positively 26% of children left care due to a Special Guardianship Order, which enables them to remain within their network of family and friends. This is positive performance and a further increase from the position at the end of July.
104. The number of children in care at the end of September was 584, which is an increase on the number at the end of July (571) but lower than the position at the end of 2021/22 (592) at the end of Q4 the previous year.

105. Work is ongoing to validate the data in relation to placement stability. The source of this information is very complex however we expect the validation and report design work to be completed in Q3. It had been expected that it would be completed by quarter 2 however the lead was off work with health issues.
106. Care Leavers in Doncaster are supported by the Inspiring Futures team. Every Care Leaver is allocated to a Personal Advisor (PA) and has a pathway plan. The pathway plan is subject to ongoing review. Engagement with Education, Employment and Training is a core component of the pathway planning process and focus of ongoing support from the PA

FINANCIAL POSITION:

Revenue Budget

107. The projected year-end position is an overspend of £8.5m.
108. The 2022/23 pay award has now been confirmed, which results in an estimated cost pressure of circa. £4.00m against the budgeted pay award. The estimate was for a 2% increase and 1% carried forward from 2021/22, however the proposed increase equates to an average of c7%.
109. Projections include overspends against energy budgets across the Council. When the budget was set inflation of between 29% and 55% was allowed for but more recent increases, ranging from 118% to 374%, related to global issues are creating significant pressures. The position may change as information is awaited on the impact of further increases from October 2022 and the cap scheme introduced by the government. Current projections include energy related overspends against Street Lighting, Bereavement Services, Strategic Asset Management and Facilities Management and in total around £2m of overspends are included across service budgets.
110. Other key projected overspends relate to care ladder costs within Doncaster Children's Services Trust (DCST) and the children's social care budgets now within Children, Young People and Families (CYPF) and Travel Assistance budgets also within CYPF.
111. A summary and further details by service area is provided below: -

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Adults Health and Wellbeing	141.8	-77.2	64.6	64.8	0.2	-1.3
Children, Young People & Families	134.1	-58.1	76.0	85.3	9.3	6.9
Corporate Resources	116.0	-83.4	32.6	31.5	-1.1	-0.2
Public Health	29.0	-24.6	4.4	4.6	0.2	0.0
Economy & Environment	103.8	-56.9	46.9	47.3	0.4	1.9
Services Budgets	524.7	-300.2	224.5	233.4	9.0	7.3
Council-Wide budgets	20.1	-100.5	-80.4	-80.9	-0.5	-1.7
Grand Total	544.8	-400.7	144.1	152.6	8.5	5.6

112. The following sections provide a breakdown of each directorate's projected variances.

Adults Health & Wellbeing

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Adult Social Care	70.2	-17.8	52.4	51.1	-1.3	-1.2
Communities	69.8	-26.1	43.7	45.2	1.5	-0.1
Director Of Adult Services	1.1	-33.3	-32.2	-32.2	0.0	0.0
Localities	0.7	0.0	0.7	0.7	0.0	0.0
Adults Health & Wellbeing Total	141.8	-77.2	64.6	64.8	0.2	-1.3

113. Adults, Health and Wellbeing outturn position at quarter 2 is a forecast overspend of £0.50m (an increase of £1.75m from quarter 1).

114. Spend on social care and support to Doncaster adults (the care ladder) is forecast to overspend by £0.85m. This is because of a larger number of people being supported in care homes than has been budgeted for (a forecast overspend of £2.14m) counterbalanced by a smaller amount of spend on community care than budgeted for (a forecast underspend of £1.29m). This reflects the ongoing increase in residential care placements whilst availability in non-residential provision (especially homecare) is limited. This situation is still expected to gradually adjust during the year, with increased support to keep people at home resulting in a gradual reduction of the need for people to move into residential or nursing homes.

115. The most significant increase in costs in quarter 2 relates to backdated costs in residential care with the last 2 months have seen £1.04m of costs relating to prior months across all residential care types. A targeted review has been undertaken in relation to these increased costs, at an individual level, and this is following data cleansing in quarter 2. This has resulted in a number of costs landing in one quarter rather than being spread out through the year. Work is still ongoing across the Adult Care teams to continue to refine and improve recording and ensure purchase orders are inputted in a timely and responsive way. In relation to these placements a number of external fee uplifts across the Integrated Care Board (ICB) and out of area have impacted on an increase in costs work and it is expected that much of these will have now been concluded for the year. We have included an initial forecast of £0.60m costs to mitigate any further increases for the remaining 6 months of the year. Robust sign off measures have been agreed with any uplifts being agreed and signed off at Head of Service level. This combined with the necessary market sustainability payments through the use of ear marked reserves means that Adult Social Care would be projecting a £0.18m overspend with a view to this being a break even position at year end. It is anticipated that the DHSC £500m Social Care Discharge Fund will be utilised to offset the market sustainability payments.

116. At the beginning of the financial year three significant risks were identified in Adult Social Care and financial capacity was identified by the Council to support them. Firstly cost pressures from the NHS were expected to increase. This is

because of the loss of national funding from the Department of Health and Social Care to support costs arising from hospital discharge, alongside increased pressure for Integrated Care Systems to both deliver the national Transforming Care Programme and make savings on NHS Continuing Healthcare and Mental Health Aftercare. Secondly there were continued risks to care providers from increasing costs. For example the Council has recently provided increased funding to homecare providers to support inflation in the price of fuel. Thirdly there are risks of further unbudgeted costs arising from the new national policy on Adult Social Care announced in the Government White Paper “People at the Heart of Care”. Linked to this, the Council is undertaking a nationally-mandated exercise on the cost of care with local care providers which will report in the autumn and is also expecting increased financial pressures from Charging Reform and the implementation of the care cap. All of these risks remain significant and £1.224m of funding remains to address them in 2022/23.

117. The agreed savings programme in Adults, Health and Wellbeing is on track, with some slippage in some areas being counterbalanced by over-achievement in others.

118. The care ladder position is offset by £0.35m underspend on communities and other adult social care made up smaller variance across teams generally reflecting temporary staff vacancies.

Children, Young People & Families

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Centrally Managed	7.9	-5.9	2.0	2.0	0.0	0.0
Partnerships, Early Intervention & Localities	40.5	-26.5	14.0	15.5	1.5	1.5
Education Skills Culture & Heritage	22.7	-19.0	3.7	4.2	0.5	0.4
Children’s Services Trust	27.2	-2.3	24.9	27.9	3.0	4.9
Children’s Social Care	35.8	-4.4	31.4	35.7	4.3	0.0
Children, Young People & Families Total	134.1	-58.1	76.0	85.3	9.3	6.9

119. Children, Young People and Families is forecast to overspend by £9.34m at quarter 2, mainly directly relating to the placements and the associated travel assistance. Nationally Children Services have experienced significant pressures due to an increase in demand as well as an increase in the actual cost per placement or cost per route. Children Social Care transitioned back to the Council on the 1st September 2022. The direct line of sight has enabled the Directorate to identify opportunities for improved practice, processes and collective decision making that will potentially impact positively on the future. The overspend includes: -

- Travel Assistance £1.74m based on current routes and net growth to date as outlined at quarter one. The additional costs are due to both demand increases £0.62m, which are as a direct consequence of the increased demand within Special educational needs and disability (SEND), in particular for Out of

Authority (OOA) placements, and price increases £0.96m. From September 2021 routes have increased on average £2.5k per year, and there has been additional 47 routes added. Price increases are due to both additional pupils added on to routes and price increases due to fuel costs. Directorate Leadership team, and also through the SEND Engine Room, are developing an action plan across children's social care, SEN and placements including transport to address the current challenges, considering all inter-related areas, e.g. SEND, transport and wider early help support to minimise travel where possible. This work is being considered in the context of the wider SEND transformation work, including place based provision. Management of the Dedicated Schools Grant overspend remains at the forefront. A new post 16 arrangement at Stonehill School is a starting point and other initiatives in process include the development of social, emotional and mental health (SEMH) hubs which will increase local capacity and reduce OOA placements, however significant challenges remain. Doncaster has been identified in tranche one of the Delivering Better Value in SEND Programme, which is part of the DFE's support package to help Local Authorities maintain effective SEND services while functioning sustainably. This of course assumes no changes to the implementation of the Green Paper.

- Attendance £0.30m including Fixed Penalty Notice £0.16m income shortfall and £0.13m Traded income shortfall. The current approach to Fixed Penalty Notices is being reviewed by the service and consideration of the trading options for the service for 23/24 accounting for the recent removal of the white paper and local implications. The ambition is to ensure that Early Intervention and Prevention and education services are more interoperable, building on the successes of the work on exclusions, adapting a consistent approach to support children and families earlier. There is the potential to consider Stronger Families funding as this links to outcomes framework.
- Children's Social Care, including the contract with Doncaster Children's Services Trust (DCST) for April to August, projected outturn at quarter 2 is an overspend of £7.28m; an increase of £2.36m since quarter 1 mainly due to external placements. The main elements of the over spend are £5.95m on the Care Ladder from additional demand and increased package costs for external placements, £0.39m Travel Assistance, and £2.94m on agency worker costs; offset by staffing underspends of -£2.48m.
- Care Ladder cost-pressures, in particular in Out of Authority (OOA) and fostering placements, were brought forward into 2022/23. The Care Ladder overspend of £5.95m includes: OOA placements £4.43m, Fostering placements £0.42m, 16+ Children in Care (CiC) placements £1.86m, and Unaccompanied Asylum Seeking Children (UASC) placements £0.29m, offset by additional funding of -£1.55m from the Dedicated Schools Grant (DSG) High Needs Block (note: this increases the budgetary pressure to the High Needs Block). Further detail is as follows:-
 - The £4.43m overspend on OOA is due to the expectation that the pressure carried forward from 2021/22 will continue throughout 2022/23 and an increase in the average placement cost. The number of OOA placements, including Parent & Child placements, at 1st April 2022 were 57, the projection assumes that numbers reduce to 43 at 31st March 2023. The

MTFS budget assumed placement numbers would be 43 at 1st April 2022 and 29 at 31st March 2023. Therefore an additional 14 OOA placements at the beginning of the year, projected to continue until the end of the year. The current average cost of packages for the first six months of the financial year is £39k more per annum per placement than budget, comparing £254k budget to an average placement cost of £293k, with the most expensive packages costing between £11.5k and £13.1k per week.

- The fostering overspend projection of £0.42m is due to increased activity carried forward from 2021/22, an additional 26 placements, expected to continue throughout the majority of 2022/23, ending the year at 8 placements above budget. In addition, the budget is based on reducing the number of Independent Fostering Agency placements and increasing In-house Fostering, achieving a split of 37.5%/62.5% at year-end. However, this is not expected to be achieved and based on current information a split of 44.2%/55.8% is forecast at year-end.
- The £1.86m overspend on the 16+ CiC placement budget is due to increased activity and an increase in the average placement cost. The budget was based on there being an average of 24 placements; however at the end of September there are 37 placements, with an average 31 placements forecast for 2022/23. There are currently 22 16+ packages ranging from £2,170 to £4,618 per week, plus three costing between £8,645 per week and £10,780 per week; the average cost of placement is £152k per annum, £52k more than the budgeted amount of £100k.
- Between August 2021 and September 2022 there have been an additional 41 UASC placements; including 8 more in quarter 2. In 2021/22 the funding from the Home Office covered the cost of the placements; however in 2022/23 the projected spend on UASC placements is £1.68m offset by grant funding of only -£1.39m. Due to the increase in the number of UASC, capacity in the market is stretched and therefore some of the UASC have had to be placed with expensive providers leading to the costs being greater than the grant received from the Home Office. The Home Office have announced their contribution rates for 2022/23 will remain the same as 2021/22.
- The reason for the £0.46m overspend on staffing is due to increased agency cover for vacancies, maternity leave and the retention of some agency SWs for longer (based upon demand / caseloads). Caseloads, particularly in Assessments and the Area Child Protection Service (ACPS), have continued to be high resulting in additional resource being required via agency placements. The Trust implemented a Social Worker Academy from April 2021 and made changes to Social Worker pay in January 2021 with the intention to recruit and retain permanent social workers and reduce agency social workers. To-date, 17 ASYEs have been appointed. Since an increase in agency pay in 2021/22 there has been a greater attraction and retention of agency numbers to cover vacancies / caseloads. The average number of agency workers for September was 34.9 FTE, 5.3 FTE more than the target for this stage of the year, attributable to increased caseloads and complexity of cases. Yorkshire and Humber DCS's have signed a memorandum of understanding in relation to capping agency pay.

- Social Care Travel Assistance via taxis are projected to be £0.39m over spent due to increases in demand and prices.

Corporate Resources

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Customers, Digital & ICT	70.4	-54.8	15.6	15.2	-0.4	0.2
Corporate Resources Director	0.4	-0.3	0.1	0.1	0.0	0.0
Finance	26.0	-24.8	1.2	1.2	0.0	0.0
HR, Communications & Exec Office	7.1	-0.9	6.2	5.5	-0.7	-0.6
Legal & Democratic Services	7.8	-2.5	5.3	5.4	0.1	0.2
Policy, Insight & Change	4.3	-0.1	4.2	4.1	-0.1	0.0
Corporate Resources Total	116.0	-83.4	32.6	31.5	-1.1	-0.2

120. Corporate Resources is forecast to underspend by -£1.09m at quarter 2. The main reasons for this are as follows: -

- An underspend of -£0.76m across ICT, digital and customer services predominantly as a result of staffing savings arising from not filling vacant posts and early cessation of the digital lab to support the in- year Council wide savings requirement.
- A projected underspend of -£0.63m on the apprenticeship funding as take up hasn't been as high as anticipated given this funding is enhancing the existing scheme.
- An underspend of -£0.15m relating to additional recruitment advertising within Human Resources predominantly from schools as demands increase released to support the in-year Council wide savings requirement.
- An underspend of -£0.10m in Registrars due to increased income as services return to pre-COVID levels - this is in addition to increasing the income targets as part of the 2022/23 budget setting process.
- An underspend of -£0.11m in Policy, Insight and Change (PIC) as a result of staffing savings by not filling vacant posts and maximising external funding to support the in-year Council wide savings requirement.

121. These underspends are offset by the following: -

- An overspend within Revenues and Benefits of £0.40m due to the increased spend on temporary accommodation for homelessness for reduced or no housing benefit subsidy is received depending on personal circumstances. Work is being undertaken across the Council on homelessness and this position will be closely monitored.
- An overspend within Bereavement services of £0.27m mainly as a result of the gas price increasing significantly from April, the impact of which wasn't captured fully when setting the budget and the cremation / burial fees.

- An overspend within the Coroner's service of £0.22m as a result of the revised mortuary contract which will be an ongoing pressure.
122. This is a significant improvement from the position reported at quarter 1 of -£0.21m to support the in- year Council wide savings requirement.
123. All other services are either reporting break even or very small variations to budget. It should also be noted that the impact of the current pay offer on those services trading with schools has been taken into account in the overall estimated cost.

Public Health

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Public Health	29.0	-24.6	4.4	4.6	0.2	0.0
Public Health Total	29.0	-24.6	4.4	4.6	0.2	0.0

124. At quarter 2, public health is projecting an overspend of £0.23m. DCLT projected overspend at quarter 2 £0.39m due to significant pressures in relation to increased utility costs & the shortage of chemicals needed for the pools which is in turn pushing up prices. This is partially offset by £0.08m additional biomass income. The situation at DCLT is being closely monitored with monthly meetings and the sharing of financial data and business plans to address and work towards mitigating where ever possible the significant pressures in the leisure industry. This projected overspend of £0.31m is over and above the current level of financial support of £1.10m being provided. This is offset by a period of vacant posts of -£0.04m in strategic commissioning and lower than expected spend on residential rehabilitation (general fund) of -£0.04m. The Public Health Grant has a one-off underspend of -£0.59m due to challenges with securing the NHS health checks programme (previously provided by NHS).

Economy and Environment

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Economy & Development	31.9	-22.2	9.7	10.2	0.5	1.3
Director Economy & Environment	0.4	-0.1	0.3	0.2	-0.1	0.0
Environment	67.2	-32.5	34.7	34.7	0.0	-0.1
Strategic Housing	4.3	-2.1	2.2	2.2	0.0	0.0
Economy & Environment Total	103.8	-56.9	46.9	47.3	0.4	1.2

125. Economy and Environment is forecast to overspend by £0.45m at quarter 2, the position has improved by £1.41m since quarter 1. The main variances including changes since quarter 1 where applicable are: -
- Facilities Management: £0.76m overspend mainly as a result of increased energy costs. Projections include inflation increases which have not been addressed within the budget. The position has improved by -£0.24m since

quarter 1 mainly due to DGLAM business rates being less than expected providing a one-off benefit of £0.12m and Mary Woollett income budget pressure being addressed £0.07m.

- Street Lighting: £0.77m overspend mainly due to; £0.66m increase in street lighting energy cost, £0.22m increase in cost of repairs. The position has improved by £0.04m since quarter 1 mainly due to reduction in projected repair costs.
- Drainage General and Gulley Frames: £0.29m overspend; £0.21m on-going due to salary costs previously funded by grant, £0.12m due to one-off purchase of gulley frame covers to replace those stolen in 21/22; position improved by £0.04m since quarter 1 mainly due to delays in recruitment.

126. These are mitigated by: -

- Car Parking: -£0.48m underspend due to a projected overachievement of income on bus gates and the markets car park; the position has improved by -£0.19m since quarter 1 mainly due to increased income projections on Chappell Drive car park, reduction in expected maintenance costs at Civic and Cultural Quarter car park.
- Highways Operations: -£0.21m underspend mainly due to projected overachievement of income which is dependent on job completion being achieved in 22/23; projection as reduced by £0.05m since quarter 1 mainly due to increased costs in the white lining contract.
- Planning: -£0.22m underspend mainly due to higher than expected fees, reduced by one-off additional staffing costs and a developer payment.
- Strategic Asset Management: now projecting a balanced budget which is an improvement of -£0.27m since quarter 1. The improved position is mainly due to NCP car park rentals being achieved and bad debt provision relating to the car parks no longer being required providing a one off benefit to the service.
- Waste and Recycling: -£0.42m underspend mainly due to -£0.62m underspend on recycling as contract costs due to increases in the material gate fee prices, -£0.12m underspend on HWRC mainly due to a reduction in tonnages and associated haulage. These underspends have been reduced by an overspend on collection of £0.35m. The waste position has improved by £0.40m since quarter 1 mainly due to additional one off royalty income re waste PFI facility and reduction in green waste processing costs linked to less waste as a result of the hot weather.

Council Wide budgets

	Gross Budget £m	Income Budget £m	Net Budget £m	Projection £m	Q2 Variance £m	Q1 Variance £m
Change Programme	0.0	-0.2	-0.2	-0.2	0.0	0.0
General Financing/Treasury Management	5.0	-0.1	4.9	3.9	-1.0	0.0
Levying Bodies/Parish Precepts	16.5	0.0	16.5	16.5	0.0	-0.1
Other Centrally Funded	7.3	-12.6	-5.3	-3.6	1.7	0.0
Revenue Costs Ex Capital Programme	-20.0	20.0	0.0	0.0	0.0	0.0
Technical Accounting	6.3	0.0	6.3	5.2	-1.1	0.0
Business Rate Retention	0.0	-107.5	-107.5	-107.5	0.0	-0.4
Severance Costs	5.0	-0.1	4.9	4.8	-0.1	0.0
Council Wide Budget Total	20.1	-100.5	-80.4	-80.9	-0.5	-0.5

127. Council Wide is forecast to underspend by -£0.5m at Quarter 2. The main underspends are: -

- -£1.22m against the budget for future financial risks in relation to the impact of the Government's White Paper on Adult Social Care, "People at the Heart of Care"; it's now assumed this funding will not be needed in 2022/23;
- -£0.96m on Treasury Management due to savings on debt charges as the planned long term borrowing will no longer be undertaken due to high interest rates and additional investment income also as a result of high interest rates. This is covered in more detail in the Treasury Management update in Appendix A;
- -£1.12m underspend on Minimum Revenue Provision (MRP) due to slippage in the 2022/23 capital programme between quarter 3 and outturn of £5.6m (slippage on fleet replacement accounts for half of the reduction in the MRP charge);
- -£0.75m underspend on the ongoing budget provided for additional investment needs for services, not being spent to offset Council pressures;
- -£0.5m uncommitted contingency budget released at quarter 2 to offset the pressures;
- -£0.25m release from the insurance provision based on current claims;

128. These are offset by overspends on: -

- £4.00m estimated shortfall on the 2022/23 pay award. The 2022/23 budget estimate was for a 2% increase and 1% carried forward from 2021/22, however the proposed increase is an average of circa 7%;
- £0.45m senior management savings assumed not achievable.

129. The main changes since quarter 1 are the Treasury Management saving due to increasing interest rates leading to both the postponement of the planned long term borrowing saving on interest payments and higher investment income, and the estimated shortfall on the 2022/23 pay award.

130. The above figures do not include any estimated loss of income from Council Tax and Business Rates. These form part of the Collection Fund and due to statutory accounting requirements the impact of gains or losses in the Collection Fund in 2022/23 won't affect the Council's General Fund until 2023/24. The impact on the Collection Fund is discussed below.

Action Plan

131. The 2021/22 quarter 4 Finance and Performance Improvement Report committed to producing an action plan to improve projections, including the following:-

- Detailed discussions at DLTs to be led by Assistant Directors for their respective areas with finance business partners providing a supporting role, this will mean Assistant Directors own the projections and fully understand the reasons,
- Budget management discussions are cascaded through the management levels across all services i.e. Assistant Directors have regular financial monitoring meetings during the year with their Heads of Services, Heads of Services discuss the financial monitoring position in 1 to 1's with Service Managers,
- Budget holder training is now mandatory for managers (like GDPR, Health and Safety etc),
- Information to be provided to DLTs showing which budget holders have not accessed the Collaborative Planning (CP) system recently.

132. The full action plan and a progress update is shown in Appendix B - Finance Profile.

Housing Revenue Account (HRA)

133. The outturn projection at quarter 2 is an overspend of £0.94m. The forecast outturn assumes a contribution of £2.69m from balances which is an increase of £0.94m. Expenditure budgets are projected to overspend by £1.45m, this includes a £1.59m projected overspend on the St Leger Homes' (SLH) management fee and £0.14m of other projected savings. The overspend on SLH management fee is a result of real and projected inflationary increases, the largest of which is the estimated pay award at £1.04m. The revenue contribution to the capital programme has also reduced by £0.48m. There is a positive variance of £0.03m on income budgets.

134. HRA balances are estimated to be £4.00m as at 31 March 2023.

135. Current rent arrears at quarter 2 are £2.20m (2.80% of the rent debit); this is an increase of £0.15m from £2.05m (2.62%) at quarter 1. As at 30th September, the amount of former tenants' arrears was £1.41m an increase of £0.07m from quarter 1, write offs in this period were £8k.

Fees and Charges

136. The Council's Financial Procedure Rules require any changes to fees and charges to be included in the quarterly finance and performance monitoring reports. In quarter 2 the charges for district heating have been increased. There are two district heating schemes within the Housing Revenue Account which provide heating and hot water to 990 tenants, these tenants pay for the fuel used and the unit charges set must recover the cost of the fuel. Due to record rates of inflation on gas prices, these schemes were projecting to make a loss of £0.80m in the 2022/23 financial year. As the result, the charges were reviewed and increased as shown in the tables below, the decision was taken by the Portfolio Holder for Housing & Business on 1st November, 2022.

	Previous charge per unit (inclusive of VAT)	New charge per unit with effect from 12 December 2022 (inclusive of VAT)
Balby Bridge Scheme	8.06p	34.65p
Ennerdale Scheme	8.06p	15.75p

	Previous weekly charge	New weekly charge
Milton Court		
Bedsit	£8.47	£14.00
One Bedroom property	£8.59	£14.60
Three bedroom property	£8.99	£15.00

Capital Budget

137. The 2022/23 capital programme consists of 485 schemes in total with current projections estimating £119.9m spend within the financial year with a further

Directorate	Sum of Current Year Budget Brought Forward (£'000)	Value of Schemes as at Q2 (£'000)	Count of Scheme	Sum of Future Years Budget Brought Forward (£'000)	Sum of Projected Future Years Budget as at Q2
ADULTS HEALTH & WELLBEING	7,996	5,778	10	14,946	27,601
ADULTS SOCIAL CARE	7,647	5,095	3	14,946	27,363
COMMUNITIES	285	619	6	0	238
MODERNISATION AND COMMISSIONING	64	64	1	0	0
CORPORATE RESOURCES	16,934	12,202	45	871	8,633
CUSTOMERS, DIGITAL & ICT	4,300	3,129	17	550	2,197
FINANCE	12,494	8,933	27	321	6,436
HR, COMMS & EXEC OFFICE	140	140	1	0	0
PUBLIC HEALTH	5,564	7,082	11	2,017	2,797
LEISURE SERVICES	5,564	7,082	11	2,017	2,797
ECONOMY & ENVIRONMENT	104,250	85,696	333	175,091	239,128
ECONOMY & DEVELOPMENT	43,522	39,200	87	5,831	57,702
ENVIRONMENT	19,281	16,251	200	1,667	4,172
STRATEGIC HOUSING	41,447	30,245	46	167,593	177,253
CHILDREN, YOUNG PEOPLE AND FAMILIES	12,377	9,113	86	19,544	26,477
CENTRALLY MANAGED	200	189	1	400	600
CHILDRENS SERVICES TRUST	1,330	865	5	0	453
COMMISSIONING & BUSINESS DEVELOPMENT	8,129	6,396	69	19,144	25,425
PARTNERSHIPS AND OPERATIONAL DELIVERY	2,717	1,663	11	0	0
Grand Total	147,121	119,870	485	212,470	304,636

£304.6m projected to be spent in future years. The split by directorate is in the tables below: -

138. At quarter 2 there has been a 22.7% reduction in the projected in year spend when compared to the opening budget of £147.1m which is a reduction of £27.2m.

139. The reduction between quarter 1 and quarter 2 is £7.7m, the amount of slippage will be greater though and is masked by new schemes added to the programme LUF block allocation £5.6m (£9.8m in future years) and multi-use build and public realm £1.3m (£25.7m in future years)

Directorate	Sum of Current Year Budget Brought Forward (£'000)	Sum of Q1 Current Year Budget (£'000)	Sum Q2 Projections (£'000)	% Reduction in forecast after 6 months
ADULTS HEALTH & WELLBEING	7,996	6,218	5,778	38.4%
ADULTS SOCIAL CARE	7,647	5,911	5,095	50.1%
COMMUNITIES	285	244	619	-54.1%
MODERNISATION AND COMMIS	64	64	64	0.0%
CORPORATE RESOURCES	16,934	16,995	12,202	38.8%
CUSTOMERS, DIGITAL & ICT	4,300	4,775	3,129	37.4%
FINANCE	12,494	12,080	8,933	39.9%
HR, COMMS & EXEC OFFICE	140	140	140	0.0%
PUBLIC HEALTH	5,564	6,632	7,082	-21.4%
LEISURE SERVICES	5,564	6,632	7,082	-21.4%
ECONOMY & ENVIRONMENT	104,250	88,000	85,696	21.7%
ECONOMY & DEVELOPMENT	43,522	36,836	39,200	11.0%
ENVIRONMENT	19,281	15,560	16,251	18.6%
STRATEGIC HOUSING	41,447	35,603	30,245	37.0%
CHILDREN, YOUNG PEOPLE AND F	12,377	9,712	9,113	35.8%
CENTRALLY MANAGED	200	200	189	5.8%
CHILDRENS SERVICES TRUST	1,330	1,330	865	53.8%
COMMISSIONING & BUSINESS C	8,129	6,530	6,396	27.1%
PARTNERSHIPS AND OPERATIOI	2,717	1,652	1,663	63.4%
Grand Total	147,121	127,557	119,870	22.7%

140. All schemes slipping by £0.5m or more

Scheme	Slippage within Quarter (£'000)
T0016/3 THORNE STATACC NTH-STH	1,660
CCQ RESTAURANT UNITS	1,483
CIVIC OFFICE MAJOR ITEMS WORK	1,294
2 YEAR FLEET/PLANT REPLACEMENT	1,200
T0014/3 MEXBOROUGH GATEWAY	1,081
T0028/3 THORNE ROAD (UNITY)	966
T0014/1 BALBY LCWIP	766
HOME TO SCHOOL	757
G&T/RESI SITE IMP MINORPROJECT	727
T0016/4 CONISBRO STAT ACCESS	553
HOME ALARMS DIGITAL SWITCHOVER	516

141. Current spend to date is £33.8m which is 28% of the £119.9m projection for the year.

Directorate	Projected Budget Update	Current Actuals plus WIP (£'000)	% Spend after 6 months
ADULTS HEALTH & WELLBEING	5,778	1,267	21.9%
ADULTS SOCIAL CARE	5,095	1,132	22%
COMMUNITIES	619	135	22%
MODERNISATION AND COMMISSIONING	64	0	0%
CORPORATE RESOURCES	12,202	1,100	9.0%
CUSTOMERS, DIGITAL & ICT	3,129	36	1%
FINANCE	8,933	924	10%
HR, COMMS & EXEC OFFICE	140	140	100%
PUBLIC HEALTH	7,082	1,863	26.3%
LEISURE SERVICES	7,082	1,863	26%
ECONOMY & ENVIRONMENT	85,696	28,472	33.2%
ECONOMY & DEVELOPMENT	39,200	6,887	18%
ENVIRONMENT	16,251	5,286	33%
STRATEGIC HOUSING	30,245	16,299	54%
CHILDREN, YOUNG PEOPLE AND FAMILIES	9,113	1,181	13.0%
CENTRALLY MANAGED	189	0	0%
CHILDRENS SERVICES TRUST	865	244	28%
COMMISSIONING & BUSINESS DEVELOPMENT	6,396	568	9%
PARTNERSHIPS AND OPERATIONAL DELIVERY	1,663	369	22%
Grand Total	119,870	33,884	28.3%

142. There are 133 schemes totalling £28m which have had budget allocated to them but are yet incur any spend. The number of schemes are high in Children, Young People and Families due to block budget being allocated to individual school schemes and Economy and Environment due to block budgets being split out to road maintenance schemes which are yet to incur spend.

143. Two of the highest value of examples of schemes yet to incur spend are the LUF block budget £5.5m and future parks £1.1m. The totals by directorate are listed in the tables below.

Directorate	Number of Schemes	Sum of Total for budgets with no spend in year (£'000)
ADULTS HEALTH & WELLBEING	4	528.5
COMMUNITIES	3	464.8
MODERNISATION AND COMMISSIONING	1	63.7
CORPORATE RESOURCES	21	7,409.1
CUSTOMERS, DIGITAL & ICT	13	2,880.6
FINANCE	8	4,528.6
PUBLIC HEALTH	3	1,887.2
LEISURE SERVICES	3	1,887.2
ECONOMY & ENVIRONMENT	67	18,984.6
ECONOMY & DEVELOPMENT	24	13,723.1
ENVIRONMENT	37	4,854.5
STRATEGIC HOUSING	6	407.0
CHILDREN, YOUNG PEOPLE AND FAMILIES	39	3,709.5
CENTRALLY MANAGED	1	189.0
CHILDRENS SERVICES TRUST	1	474.9
COMMISSIONING & BUSINESS DEVELOPMENT	33	2,459.8
PARTNERSHIPS AND OPERATIONAL DELIVERY	4	585.7
Grand Total	134	32,518.8

Current Status of Schemes in the programme

144. 160 schemes have either not started or are still at the planning phase which is nearly 34% of all the current year schemes.

145. 162 schemes have been classified as underway and 135 schemes are now in the completion phase.

Status	Count of Scheme	% in phase based on scheme numbers
Not Started	51	10.52%
Planning Phase	114	23.51%
Underway	165	34.02%
Completion Phase	136	28.04%
Block Budget	19	3.92%
Grand Total	485	100.00%

Capital Receipts

146. Based on current estimates there will be a £2.5m shortfall in the capital receipts to be generated in year. There is a negative impact of delayed capital receipts, which have been taken into account as part of the revenue budget forecast position.

Risks

147. There are risks in the capital programme around rising inflation and the increasing costs of materials as well as issues around their delivery.

Collection Fund

148. The current position on the Collection Fund for Council Tax and Business Rates is detailed below. For both Council Tax and Business Rates the tables show the Collection Fund as a whole and the Council's share of the Collection Fund: -

- Council Tax:

	Budget £m	Projected Outturn £m	Variance £m	Opening Balance £m	Planned Distribution £m	Closing Balance * £m
Collection Fund	-155.85	-157.56	-1.72	0.29	1.10	-0.33
Doncaster Council	-127.84	-129.24	-1.41	0.23	0.92	-0.25

* Opening balance, planned distribution of surplus and in-year variance = Closing balance

The council tax collection fund variance in the year is a -£1.72m surplus. This is attributable to transfers from general fund mainly relating to hardship reliefs - £1.36m and higher collection rates -£0.74m partially offset by lower growth £0.26m. The in-year surplus means the closing balance is a surplus of -£0.33m.

Council Tax arrears were £24.32m compared to the target of £26.40m at the end of quarter 2. The target for reduction of Council Tax arrears was £2.10m for quarter 2 and the actual reduction in arrears was £2.23m. The reduction is slightly higher than the £2.21m reduction for the same period last year. It is likely that the continued backlog of work will mean that reduction may be reduced in future months but it is hoped target performance will still be maintained.

- Business Rates:

	Budget £m	Projected Outturn £m	Variance £m	Opening Balance £m	Planned Recovery £m	Closing Balance * £m
Collection Fund	-91.22	-113.87	-22.65	21.31	-20.79	-22.14
Doncaster Council	-44.70	-55.80	-11.10	10.44	-10.19	-10.85

* Opening balance, planned recovery of the deficit and in-year variance = Closing balance

The business rates collection fund variance in the year is a -£22.65m surplus. The appeals provision relating to the 2017 list has been recalculated and is now based on lower numbers of checks and challenges and lower success rates than anticipated. Additionally, it has come to light that successful appeals haven't been charged to the provision in recent years and instead have been offset against growth. The combination of these issues means £20.63m is released back into the Collection Fund (this represents an increase in income to the Collection Fund). In addition, retail relief granted is lower than anticipated -£2.12m (although this gain will be offset by an equivalent loss in section 31 grant which will be managed in 2022/23 using the business rates volatility reserve). The in-year surplus means the closing balance is a surplus of -£22.14m. The Council's share -£10.85m of the surplus closing balance will be factored into the 2023/24 budget setting process.

Business Rates arrears were £7.78m compared to the target of £6.10m at the end of quarter 2. The level of arrears has actually gone up by almost £0.20m in the quarter. This is because the amount of old year debt that has been reduced in the quarter has been offset by 2 large assessments being added to the rating list with liabilities going back into 2021/22 which automatically counts as arrears. The amount of arrears for these 2 assessments totals over £0.60m and is added to their current year's instalment plan, which does not start until the 1st October 2022. This indicator is also affected by the backlog of work which means retrospective changes into previous years will increase the level of arrears rather than reduce them. As the backlog is reduced in the remainder of the year reductions should start to occur.

Schools Funding & Dedicated Schools Grant (DSG)

149. The overspend position is mainly due to pressures within the High Needs Block which includes expenditure on Out of Authority placements, Specialist Post 16 Institutions, Education Health & Care plan (EHCP) Top Up payments. The increase in spend for children placed in SEN out of authority placements, is due to a combination of levels of need and local schools provision, and there has been delays in delivering savings on Children with Disabilities (CWD) and Looked after children (LAC) placements due to additional demand, increased complexity of children and in turn higher package costs, and no new homes are open yet as part of the Future Placement Strategy, initially due to the impact of Covid-19 but now due to difficulties in recruiting the staff required. Directorate Leadership team, and also through the SEND Engine Room, are developing an action plan across children's social care, SEN & placements to address the current challenges.

Strategically senior education leads in the council are also liaising with schools around the devolution of elements of the DSG to ensure that locally there are the right services in place to support children, improving outcomes and reducing costs.

150. Whilst the overspend position is significant it is not uncommon to other LA positions and Doncaster Council, amongst 55 LA's, is currently in early discussions around participating in the DfE's Delivering Better Value in SEND programme which will look at plans to manage and reduce the authorities high needs block overspend position. In the last 2 years the Government has partially recognised the position that many LAs face on their High Needs Block and have increased the DSG High Need Grant to LAs with Doncaster receiving an extra £5.7m in 2022/23 compared to 2021/22 levels and a further £2.4m in 2023/24 is estimated. Based on latest DfE guidance the projected increases to the grant for future years have been reduced to a 5% increase in 2023/24 and 3% in 2024/25. The current high needs medium term plan is currently being reviewed with senior managers to follow the completion of the above referenced action plan and also take into account growth assumptions of children and young people numbers accessing support in future years.

Description	2022/23 £000	2023/24 £000	2024/25 £000	2025/26 £000
DSG High Needs Block grant (after deductions)	41.124	43.547	45.073	46.645
High Needs Block expenditure	47.827	45.120	45.634	46.101
In year High Needs Block variance	6.703	1.573	0.561	-0.544
In year Schools & Early Years Block variance	-0.473	0.000	0.000	0.000
Overall DSG Balance	19.856	21.429	21.990	21.446

151. During quarter 2 of 2022/23 Doncaster's maintained schools have received additional funding from the Department for Education as follows: -



- Homes for Education Ukraine grant £0.06m; and,
- Early Careers Framework grant £0.06m


















Reserves

152. As part of the strategy to streamline and reduce the number of specific earmarked reserves, a review is being undertaken with a view to releasing or repurposing balances no longer required for their original purposes. The release of £0.25m from the Insurance Fund has been factored into the £8.5m overspend referred to above.

STRATEGIC RISKS

153. The register contains 11 risks all have been profiled for quarter 1. 9 risks have retained the same profile and two have increased.

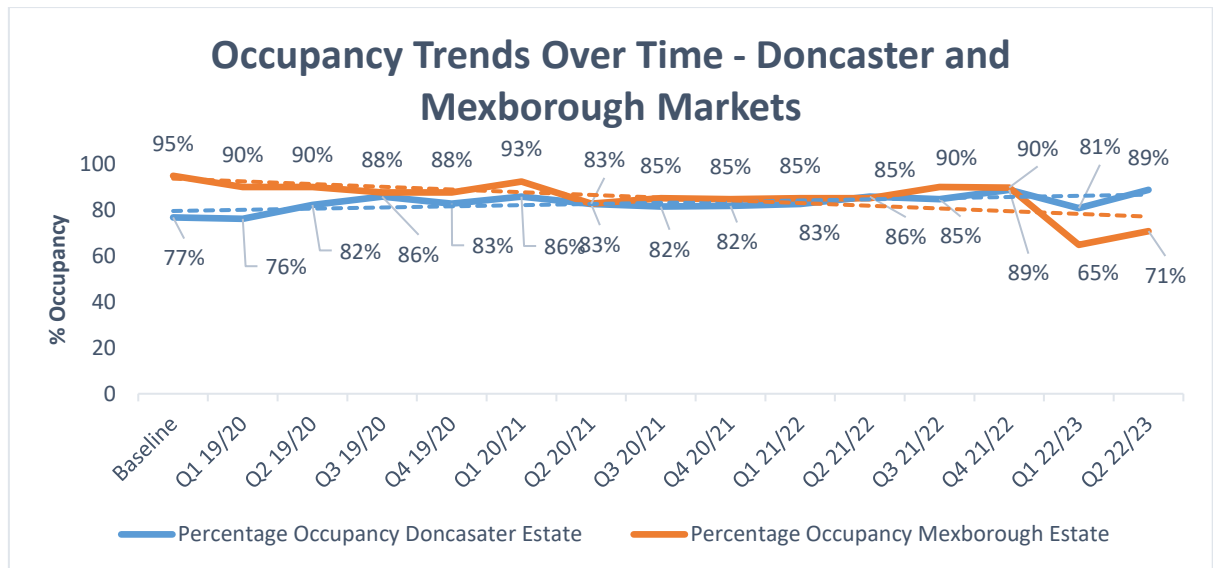
RAG	Risk Title	Current Score	Target Score	Trend
	Failure to successfully prevent a major cyber attack	20	6	

	(CYPF HoS) Failure to safeguard children and young people across the partnership may result in children and young people being vulnerable and susceptible to risk	20	10	
	There needs to be a broad range of service delivery which supports people in the community and in other settings (depending on their needs), without which makes it more difficult for people to live healthy, independent lives	16	10	
	Failure to deliver the Medium Term Financial Strategy would result in an alternative budget being required with consequential service reductions covering failure to manage expenditure and income within the annual approved budget and balance the budget.	15	5	
	The combined impact of managing concurrent risks eg: floods, EU transition arrangements, Covid	15	20	
	A failure to have, and proportionate, an evidence based mix of interventions and services in place that will plausibly support a narrowing of the gap in inequalities and a reduction in levels of deprivation across the Borough	12	6	
	(CYPF HoS) The potential impact on formal achievement rates/outcomes due to learning lost during Covid.	12	12	
	Without effective influence and engagement with the South Yorkshire MCA, there is a threat that Doncaster does not achieve economic potential benefit from the devolution deal	12	8	
	Safeguarding concerns for adults increase through a combination of greater vulnerability following the pandemic and greater difficulties providing timely care and support because of reductions in workforce capacity	10	5	
	Failure to implement the Partnership priorities across the Team Doncaster Partnership	9	6	
	Failure to maintain and improve the management of health and safety may impact on the Council's ability to mitigate risk to both colleagues and members of the public and our inability to deliver effective services	8	4	

MARKET ASSET MANAGEMENT (MAM) DONCASTER LTD.

154. The development of the Levelling Up Fund (LUF) project on the iconic Grade II Listed Corn Exchange continues. Traders from the Corn Exchange have been re-located to units within Goose Hill. Repairs have now commenced on the stonework, roof and drainage shortly followed by the redevelopment works.
155. Quarter 2 saw the summer holidays and Wool Market leisure opening hours return to trading 6 days a week throughout the school holidays. MAM also promoted offers for both the food outlets and leisure zone games for five weeks in the holidays to promote use of the leisure zone.

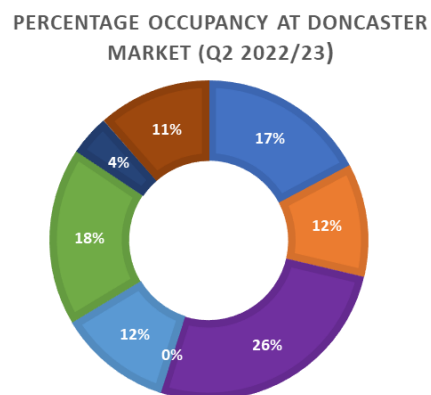
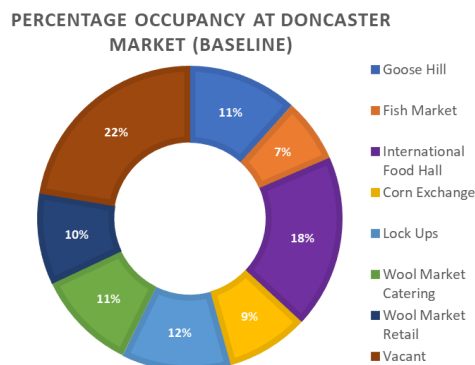
Occupancy Trends at Doncaster and Mexborough Markets



156. After seeing a decrease to 81% at Doncaster Market last quarter, the occupancy has now returned to 89%. The dip last quarter was due to the Goose Hill vacancies being kept free to enable the Corn Exchange traders to be re-located in readiness for the works to begin. A number of existing traders have expanded and additional traders have taken on space in the International Food Hall. MAM receive regular street food enquiries for the Wool Market along with new casual traders on the outdoor market.

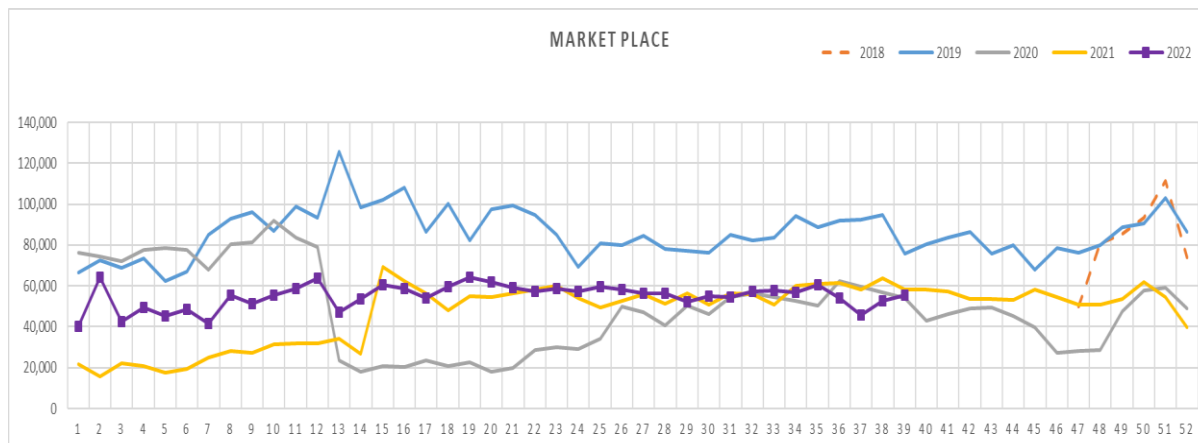
157. The large decrease in Mexborough occupancy was due to the café operator leaving. MAM have several enquiries for the unit and once remedial works have been completed it will be in a position to be filled with a new trader. A new jewellery and hair extension stall has recently opened and MAM are also in initial stages of progressing other new enquiries and are confident voids will be addressed. They have also secured a new fruit and veg trader for the outer market.

Doncaster Market Occupancy Level Changes per area of the estate (Percentage) at Baseline (May 2019) and quarter 1 2022/23



158. The comparison of occupancy across the Doncaster estate between baseline (May 2019) and present levels (Q1 2022/23) shows a significant difference in the number of units in each area. Vacancy levels have reduced with the main noticeable change since baseline relates to the Corn Exchange to enable the redevelopment works to take place.

159. Footfall Trends for the Market Place (up to week 39; w/c 26/09/22)



160. The first two months of quarter 2 2022-23 saw the continuation of an average of 50-60,000 which mirrors the footfall observed during the same period in 2021. The final month of quarter 2, September, witnessed a dip in footfall numbers. Week 36 coincided with the first full week of the schools returning after summer and week 37 recorded the lowest figures since February 2022.

161. Overall the trend line for the Market Place mirrors the trend across all footfall location sites in the city centre. Numbers across the city centre still remain lower than those recorded pre-pandemic. The shopping habits and make-up of the high street will be having an impact on footfall. Moving in to Q3 the impact of cost of living increases may further negatively impact footfall across the city centre. Regular updates on the Maintenance Schedules of both Mexborough and Doncaster estates are part of the quarterly KPI return. All aspects of the maintenance schedules are up to date.

Events

162. Throughout the summer holidays a number of successful children/family orientated events were held in the Wool Market including weekly children’s quizzes, Disney drawing class and children’s discos. The Wool Market is also being used as the location for creative networking meet-ups, strengthening the community and encouraging collaboration.

163. The Young Traders event, held in the market square, was a success with all stalls being occupied. The next main events schedule for in and around the market square will be Halloween, the Festival of Light in November where the corn exchange will be one of the centre pieces for a light projection and different events in the run up to Christmas.

Financial Position

164. MAM continue to provide monthly income and expenditure reports and quarterly management accounts. Council officers have been through this in detail and are monitoring the position closely however due to commercial sensitivity, the income and expenditure projections are not disclosed within this report. There is no financial assistance for MAM in the financial year 2022/23.

BACKGROUND

165. Not applicable

OPTIONS CONSIDERED







166. Not applicable



REASONS FOR RECOMMENDED OPTION

167. Not applicable

IMPACT ON THE COUNCIL'S KEY OUTCOMES

168.

Great 8 Priority	Positive Overall	Mix of Positive & Negative	Trade-offs to consider – Negative overall	Neutral or No implications
 Tackling Climate Change				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Developing the skills to thrive in life and in work				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Making Doncaster the best place to do business and create good jobs				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Building opportunities for healthier, happier and longer lives for all				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Creating safer, stronger, greener and cleaner communities where everyone belongs				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Nurturing a child and family-friendly borough				✓

Comments: Finance and performance monitoring impacts across all priorities.				
 Building Transport and digital connections fit for the future				✓
Comments: Finance and performance monitoring impacts across all priorities.				
 Promoting the borough and its cultural, sporting, and heritage opportunities				✓
Comments: Finance and performance monitoring impacts across all priorities.				
Fair & Inclusive				✓
In line with the corporate approach for compliance against the Equality Act 2011 due regard must be shown across all activity within the Council. As the performance report draws together a diverse range of activities at a strategic level a due regard statement is not required. All the individual components that make-up the finance and performance report will require a due regard statement to be completed and reported as and when appropriate				

Legal Implications [Officer Initials: SRF Date: 02.11.22]

169. Whilst there are no specific legal implications arising out of this report, the individual components, which make up the finance and performance report, may require specific and detailed legal advice as they develop further.

Financial Implications [Officer Initials: RLI Date: 21.10.22]

170. Financial implications are contained in the body of the report.

Human Resources Implications [Officer Initials: KG Date: 11.11.22]

171. Key performance indicator outcomes that are specific to the workforce are detailed within the body of the report along with other key areas of performance worth noting. Failure to achieve targets for sickness absence can impact on service delivery to customers and increase costs particularly where cover has to be arranged. The HR & OD team continue to work with managers in service areas to ensure appropriate action is being taken to manage staff absence in an effective and timely way which should have a positive impact on performance.

Technology Implications [Officer Initials: ET Date: 02.11.22]

172. There are no specific technology implications. Technology continues to be a key enabler to support performance improvement and Digital & ICT must always be involved via the technology governance model where technology-based procurements, developments or enhancements are required. This ensures all information is safe and secure and the use of technology is maximised providing best value.

RISKS AND ASSUMPTIONS

173. Specific risks and assumptions are included in the Appendix. A strategic risk report is also prepared on a quarterly basis.

CONSULTATION

174. Consultation has taken place with key managers and Directors at the Directorate Finance & Performance Challenge meetings and Capital Monitoring meetings.

BACKGROUND PAPERS

175. Not applicable

GLOSSARY OF ACRONYMS AND ABBREVIATIONS

176. Not applicable

REPORT AUTHOR & CONTRIBUTORS

Allan Wiltshire, Head of Policy Performance & Intelligence

Tel: 01302 862307, E-mail: allan.wiltshire@doncaster.gov.uk

Hayley Lloyd, Policy & Insight Officer

Tel: 01302 737083, E-mail: sennette.wroot@doncaster.gov.uk

Louise Parker, Service Manager Policy Insight & Change Manager

Tel: 01302 737006, E-mail: louise.parker@doncaster.gov.uk

Matthew Smith, Head of Financial Management

Tel: 01302 737663, E-mail: matthew.smith@doncaster.gov.uk

Sennette Wroot, Senior Policy & Insight Manager

Tel: 01302 862533, E-mail: sennette.wroot@doncaster.gov.uk

Debbie Hogg

Director of Corporate Resources



Doncaster
Council

Q2

Finance Profile July 2022 – September 2022

APPENDIX A

Content

Revenue Savings Tracker.....	Page 3
Treasury Mananagement Update.....	Page 4
Capital Programme Block Budget Allocations.....	Page 7
Virements for Elected Mayor / Cabinet / Portfolio Holder Approval	Page 13
Monitoring Action Plan.....	Page 14

Savings Tracker

	Target 22/23 including under/over 21/22	22/23 achieved	22/23 remainder expected to be achieved in year	One-off 22/23	22/23 (unachieved)/ overachieved
Adults, Health & Wellbeing	-2.263	1.268	0.595	0.000	-0.400
Children, Young People & Families	-7.830	4.242	0.412	0.049	-3.127
Corporate Resources	-1.177	1.164	0.000	0.000	-0.013
Council Wide Budgets	-2.752	2.252	0.000	0.000	-0.500
Economy & Environment	-0.806	0.616	0.022	0.000	-0.168
Public Health	-0.050	0.050	0.000	0.000	0.000
Total	-14.877	9.592	1.029	0.049	-4.208

Treasury Management Update – Quarter 2 2022/23

1. The forecast for Treasury Management at Quarter 2 is an underspend of £0.96m on both interest payable and receivable, due to savings on borrowing costs and increased investment income. Borrowing costs are forecast to underspend by £0.7m as the planned borrowing has been delayed due to high interest rates which are increasing the cost of borrowing. Any borrowing that will be undertaken will be on a short term basis only for cashflow purposes. Finally, investment income is forecast £0.26m higher than anticipated due to the significantly higher interest rates than those assumed when setting the budget. Wherever possible cash balances are being invested on a short term basis, though the level of balance held is forecast to reduce for the remaining six months of the year as the cash balance will be utilised to mitigate the need to borrow. This underspend on investment income also includes the £0.750m from a 95-day notice account which was reported as part of the Quarter 1 position.
2. Since setting the budget for 2022/23 there have been several interest rate increases that were not foreseen at the time in an attempt to control spiralling inflation and try to mitigate the cost of living crisis. The Bank of England base rate is currently 2.25% (up from the all-time low of 0.01% throughout the pandemic) and further significant increases are envisaged for the rest of the year, following the financial uncertainty currently in the market, partly driven by the mini budget statement on the 23rd September 2022. These interest rate increases were reflected in the cost of long term borrowing through the Public Works Loan Board (PWLB) immediately as these rates are linked to gilt yields and are now filtering through into the short term “local” market where other public bodies (Local Authorities, Housing Associations etc.) lend to each other for short periods of time.
3. As a result of the interest rate increases outlined above the borrowing strategy outlined in the Treasury Management Strategy Statement (TMSS) for 2022/23 is being revised. At the time of approving the TMSS borrowing rates were forecast to rise gently over the next three years and the primary borrowing strategy for new and replacement debt was to adopt a hybrid approach and take out both long term and short term loans. This strategy was agreed to remove some interest rate risk but also to benefit from interest savings over the period. However, the rapid increase in borrowing rates over the last few months means it is no longer affordable to adopt this approach and borrowing will only be undertaken in the short term to maintain our cashflow position. This will mean the Council will remain under borrowed for longer than anticipated. At the end of 2021/22 under borrowing was £126m which is 20% of the Capital Financing Requirement (borrowing need). This is likely to be higher by the end of 2022/23 as not all the debt maturing is being replaced. Whilst this might seem high, the indications from Link, show this is comparable to other Metropolitan Authorities. Remaining under borrowed relies on utilising working capital and reserve balances to delay taking external debt. This minimises interest paid on external debt but is not a permanent solution and does carry some interest rate risk.

Borrowing

4. Figure 1: The following table summarises the Council’s forecast Debt Portfolio as at 30th September 2022: -

Doncaster Council Debt Portfolio and Maturity Profile as at 30th September 2022				
	Upper Limit %	Lower Limit %	Actual %	Actual £(m)
Under 12 Months	30	0	12.29%	55.004
12 to 24 Months	50	0	2.17%	9.728
24 Months to 5 Years	50	0	6.79%	30.380
5 Years to 10 Years	75	0	2.05%	9.187
10 Years to 20 Years	95	10	76.70%	57.648
20 Years to 30 Years				34.873
30 Years to 40 Years				153.873
40 Years to 50 Years				96.880
TOTAL			100.00%	447.573

5. It is anticipated that no further borrowing will be undertaken within this financial year but if it is then it will be on a short term basis therefore will increase the debt repayable within 12 months maturity profile but will still be within the approved limit.
6. Treasury Management officers confirm that there have been no breaches of prudential indicators, as set out in the Treasury Management Strategy Statement agreed by Council on 28th February 2022 during this financial year.

Investment

7. The investment portfolio can be seen in Figure 2. The investments are a mixture of call and notice accounts for liquidity and fixed rate bank investments.
8. The current average investment rate is 1.05% over the first six months which has been increasing each month in line with the interest rate increases. A proportion of the cash balance is kept liquid to meet cashflow needs which is obviously at a lower investment rate. This is a lot higher than the returns achieved through the last few years reflecting the different economic climate we are currently in.
9. Treasury Management officers confirm that there have been no breaches of investment limits, as set out in the Treasury Management Strategy Statement agreed by Council on 28th February 2022 during this financial year.

Figure 2: The following summarises the Council's investment portfolio as at 30th September 2022

Investment	£m
DEBT MANAGEMENT OFFICE	10
CLYDESDALE BANK	10
HANDLESBANKEN	23
SANTANDER UK	20
Total	63

Risks

10. Risks were reviewed during the quarter and were managed in line with the Annual Treasury Management Strategy Statement agreed by Council on 28th February 2022. The key risks and mitigating actions relevant to this quarter are as follows: -

- a. The Council could be unable to borrow when funding is required due to adverse market conditions and/or budgetary restraints. This risk is mitigated by maintaining sufficient easily accessible funds. Further mitigating actions could be scaling back or re-profiling capital expenditure plans if necessary.
- b. There could be an increased use of reserves and working capital which is currently used to finance the under borrowed position. This risk is mitigated by regular monitoring of the use of reserves and having a robust cash flow forecast, which is monitored on a daily basis
- c. Counterparty risks are reviewed weekly and action taken to minimise the risk that any investments placed are not returned on the due date. Creditworthiness data is received on a daily basis from our Treasury Management advisors and action will be taken to reduce exposure or remove institutions from the list if negative indicators deem it appropriate.

Capital Programme Block Budget Allocations Quarter 2 2022-23

	Funding Source	Allocation of block budget 2022/23 £m	Allocation of block budget Total £m
<u>Learning Opportunities, Skills & Culture</u>			
Centrally Managed			
Mexborough Family Hub	Government Grant	0.011	0.011
DFE Capital Maintenance Grant	Government Grant	(0.011)	(0.011)
Partnerships and Operational Delivery			
Bentley High Street - Bathroom adaptations	Government Grant	0.012	0.012
DFE Capital Maintenance Grant	Government Grant	(0.012)	(0.012)
Commissioning and Business Development			
Thorne King Edward - Additional Fencing	Government Grant	0.004	0.004
Adwick -Fire Safety Works	Government Grant	0.008	0.008
DFE Capital Maintenance Grant	Government Grant	(0.012)	(0.012)
Children's Social Care			
Children's Social Care			
Future Placement Strategy- Plot 248 Skylarks	Housing Capital Receipts	0.012	0.012
Future Placement Strategy - Plot 250 Skylarks	Housing Capital Receipts	0.012	0.012
Housing Capital Receipts	Housing Capital Receipts	(0.024)	(0.024)
<u>Economy & Environment</u>			
Economy & Development			
South Parade	Government Grant	0.148	0.148
CRSTS Integrated Transport Block	Government Grant	(0.148)	(0.148)
Environment			
CRSTS Integrated Transport Block - allocation of block budget to specific schemes:	Government Grant	(0.285)	(0.285)
Beckett Road/Wentworth Road Traffic Management	Government Grant	0.100	0.100
A638 Great North Road/Coppice Road Safety	Government Grant	0.035	0.035
Urban Traffic Control Upgrade	Government Grant	0.030	0.030
A638 York/Arkwright Road Roundabout Improvements	Government Grant	0.040	0.040
Shaftesbury Avenue Woodlands	Government Grant	0.020	0.020
Thirwell Avenue Conisbrough	Government Grant	0.040	0.040
Lodge Road Carcroft Parking Improvements	Government Grant	0.010	0.010
Ely Street Rossington Junction Improvements	Government Grant	0.010	0.010

EMR - Severe Weather & Road Safety Funding - allocation of block budget to specific schemes	Corporate Resources	(3.140)	(3.140)
ROAD IMPROVEMENT & SAFETY FUND	Corporate Resources	(0.413)	(0.413)
LARGE SCALE PATCH-MINI SCHEMES	Corporate Resources	(0.028)	(0.028)
NORWICH AVE	Corporate Resources	0.185	0.185
QUEEN ST/CARR VIEW AVE BACK RD	Corporate Resources	0.001	0.001
MAYFIELD CR/HUNSTRER GR/HESLEY RD	Corporate Resources	0.057	0.057
RAVENS CARR CLOSE	Corporate Resources	0.030	0.030
CHURCH LANE	Corporate Resources	0.066	0.066
THE CIRCLE	Corporate Resources	0.016	0.016
CHESTNUT AVENUE	Corporate Resources	0.181	0.181
PATER DAL CL/LANG DAL RD/BUTTER M CL	Corporate Resources	0.080	0.080
MERE LANE	Corporate Resources	0.109	0.109
REGENT SQUARE/SOUTH PARADE	Corporate Resources	0.065	0.065
FOWLER CRESCENT	Corporate Resources	0.030	0.030
WARNING TONGUE LANE SERVICE RD	Corporate Resources	0.014	0.014
ATHELSTANE ROAD/ROWENA ROAD	Corporate Resources	0.035	0.035
SANDAL RISE/CENTRAL BLVD RBT	Corporate Resources	0.115	0.115
QUEEN MARY CRSCENT CUL-DE-SACS	Corporate Resources	0.030	0.030
BOUNDARY AVENUE	Corporate Resources	0.143	0.143
JUNCTION ROAD PART	Corporate Resources	0.074	0.074
WORCESTER AVENUE PART	Corporate Resources	0.044	0.044
SCAWTHORPE AVENUE	Corporate Resources	0.110	0.110
HORSE FAIR GREEN PART	Corporate Resources	0.019	0.019
SOUTHFIELD ROAD	Corporate Resources	0.137	0.137
CHALMERS DRIVE	Corporate Resources	0.114	0.114
LITCHFIELD ROAD	Corporate Resources	0.044	0.044
KIRBY AVENUE	Corporate Resources	0.071	0.071
NORTHFIELD ROAD	Corporate Resources	0.087	0.087
PARK ROAD	Corporate Resources	0.125	0.125
PARK AVENUE	Corporate Resources	0.025	0.025
RUSHYMOOR LANE	Corporate Resources	0.102	0.102
RANDS LANE -BUS TURNING CIRCLE	Corporate Resources	0.023	0.023
MALVERN AVENUE	Corporate Resources	0.064	0.064
OAKDALE CLOSE	Corporate Resources	0.009	0.009
HUNT LANE PART	Corporate Resources	0.009	0.009
HILL TOP CRESECENT PART	Corporate Resources	0.015	0.015
DANESWAY	Corporate Resources	0.085	0.085
ST HELENS SQUARE	Corporate Resources	0.009	0.009
TAN PIT CLOSE	Corporate Resources	0.008	0.008

THE CLOSE	Corporate Resources	0.015	0.015
VICTORIAN CRES/WINDSOR RD	Corporate Resources	0.074	0.074
EVERINGHAM ROAD CANTLEY	Corporate Resources	0.113	0.113
ASCOT AVE/AINTREE AVE CANTLEY	Corporate Resources	0.091	0.091
TITHES LANE TICKHILL	Corporate Resources	0.021	0.021
RUTLAND STREET DONCASTER	Corporate Resources	0.042	0.042
QUEENSBURY ROAD INTAKE	Corporate Resources	0.071	0.071
ARDEEN ROAD (PART) INTAKE	Corporate Resources	0.071	0.071
SAXON AVE (PART) BESSACARR	Corporate Resources	0.019	0.019
CLAYFIELD VIEW (PART) MEXBORO	Corporate Resources	0.011	0.011
THEOBOLD CLOSE (PART) BELLEVUE	Corporate Resources	0.008	0.008
CEDAR RD (PART) BALBY	Corporate Resources	0.061	0.061
HYLAND CRESCENT WARMSWORTH	Corporate Resources	0.025	0.025
HUNSTER CLOSE CANTLEY	Corporate Resources	0.017	0.017
HARLINGTON CRT (PART) DENABY	Corporate Resources	0.025	0.025
PITT ST (PART) MEXBORO	Corporate Resources	0.040	0.040
VICTORIA RD BALBY	Corporate Resources	0.067	0.067
CATTERICK CLOSE DENABY	Corporate Resources	0.040	0.040
GLEBE ST/BACKSIDE LANE (PART)	Corporate Resources	0.011	0.011
ARGYLL/CUMBERLAND AVE (PART)	Corporate Resources	0.069	0.069
SKIPWITH CLOSE LOVERSALL	Corporate Resources	0.017	0.017
WADWORTH ST (PART) DENABY	Corporate Resources	0.059	0.059
LUMLEY DRIVE (PART) TICKHILL	Corporate Resources	0.012	0.012
LABURNHAM RD MEXBORO	Corporate Resources	0.043	0.043
AVIEMORE RD (PART) BALBY	Corporate Resources	0.027	0.027
NETTLECROFT TICKHILL	Corporate Resources	0.013	0.013
THE PADDOCK TICKHILL	Corporate Resources	0.030	0.030
COOKSON ST BALBY	Corporate Resources	0.006	0.006
MADDINGLEY CLOSE BALBY	Corporate Resources	0.014	0.014
HANBURY CLOSE BALBY	Corporate Resources	0.032	0.032
ELLERS AVE (PART) BESSACARR	Corporate Resources	0.055	0.055
MANOR RD HARLINGTON	Corporate Resources	0.051	0.051
EMR - RCCO Road Improvement & Safety Fund - allocation of block budget to specific schemes	Corporate Resources	(4.814)	(4.814)
Q3162 - QUEEN MARY CRSCENT CUL-DE-SACS	Corporate Resources	0.040	0.040
Q3163 - BOUNDARY AVENUE	Corporate Resources	0.143	0.143
Q3164 - JUNCTION ROAD PART	Corporate Resources	0.074	0.074
Q3165 - WORCESTER AVENUE PART	Corporate Resources	0.044	0.044
Q3166 - SCAWTHORPE AVENUE	Corporate Resources	0.077	0.077
Q3167 - HORSE FAIR GREEN PART	Corporate Resources	0.018	0.018

Q3168 - SOUTHFIELD ROAD	Corporate Resources	0.137	0.137
Q3169 - CHALMERS DRIVE	Corporate Resources	0.114	0.114
Q3171 - LITCHFIELD ROAD	Corporate Resources	0.044	0.044
Q3172 - KIRBY AVENUE	Corporate Resources	0.071	0.071
Q3173 - NORTHFIELD ROAD	Corporate Resources	0.087	0.087
Q3176 - PARK AVENUE	Corporate Resources	0.026	0.026
Q3177 - RUSHYMOOR LANE	Corporate Resources	0.080	0.080
Q3178 - MIDDLEHAM ROAD CANTLEY	Corporate Resources	0.021	0.021
Q3179 - RANDS LANE -BUS TURNING CIRCLE	Corporate Resources	0.023	0.023
Q3180 - MALVERN AVENUE	Corporate Resources	0.064	0.064
Q3181 - OAKDALE CLOSE	Corporate Resources	0.008	0.008
Q3182 - HUNT LANE PART	Corporate Resources	0.006	0.006
Q3183 - HILL TOP CRESECENT PART	Corporate Resources	0.009	0.009
Q3184 - DANESWAY	Corporate Resources	0.085	0.085
Q3185 - ST HELENS SQUARE	Corporate Resources	0.009	0.009
Q3186 - TAN PIT CLOSE	Corporate Resources	0.003	0.003
Q3187 - THE CLOSE	Corporate Resources	0.006	0.006
Q3194 - VICTORIAN CRES/WINDSOR RD	Corporate Resources	0.074	0.074
Q3195 - EVERINGHAM ROAD CANTLEY	Corporate Resources	0.113	0.113
Q3196 - ASCOT AVE/AINTREE AVE CANTLEY	Corporate Resources	0.091	0.091
Q3197 - TITHES LANE TICKHILL	Corporate Resources	0.021	0.021
Q3198 - RUTLAND STREET DONCASTER	Corporate Resources	0.042	0.042
Q3199 - QUEENSBURY ROAD INTAKE	Corporate Resources	0.071	0.071
Q3201 - ARDEEN ROAD (PART) INTAKE	Corporate Resources	0.071	0.071
Q3202 - QUEEN STREET MEXBOROUGH	Corporate Resources	0.008	0.008
Q3203 - SAXON AVE (PART) BESSACARR	Corporate Resources	0.019	0.019
Q3204 - CLAYFIELD VIEW (PART) MEXBORO	Corporate Resources	0.011	0.011
Q3205 - THEOBOLD CLOSE (PART) BELLEVUE	Corporate Resources	0.008	0.008
Q3206 - CEDAR RD (PART) BALBY	Corporate Resources	0.061	0.061
Q3207 - HYLAND CRESCENT WARMSWORTH	Corporate Resources	0.025	0.025
Q3208 - HUNSTER CLOSE CANTLEY	Corporate Resources	0.017	0.017
Q3209 - HARLINGTON CRT (PART) DENABY	Corporate Resources	0.025	0.025
Q3210 - PITT ST (PART) MEXBORO	Corporate Resources	0.040	0.040
Q3211 - VICTORIA RD BALBY	Corporate Resources	0.067	0.067
Q3212 - CATTERICK CLOSE DENABY	Corporate Resources	0.040	0.040
Q3214 - ARGYLL/CUMBERLAND AVE (PART)	Corporate Resources	0.070	0.070
Q3215 - SKIPWITH CLOSE LOVERSALL	Corporate Resources	0.017	0.017

Q3216 - WADWORTH ST (PART) DENABY	Corporate Resources	0.059	0.059
Q3217 - LUMLEY DRIVE (PART) TICKHILL	Corporate Resources	0.012	0.012
Q3218 - LABURNHAM RD MEXBORO	Corporate Resources	0.043	0.043
Q3219 - AVIEMORE RD (PART) BALBY	Corporate Resources	0.027	0.027
Q3220 - NETTLECROFT TICKHILL	Corporate Resources	0.013	0.013
Q3221 - THE PADDOCK TICKHILL	Corporate Resources	0.030	0.030
Q3222 - COOKSON ST BALBY	Corporate Resources	0.006	0.006
Q3223 - MADDINGLEY CLOSE BALBY	Corporate Resources	0.014	0.014
Q3224 - HANBURY CLOSE BALBY	Corporate Resources	0.032	0.032
Q3225 - ELLERS AVE (PART) BESSACARR	Corporate Resources	0.055	0.055
Q3226 - MANOR RD HARLINGTON	Corporate Resources	0.050	0.050
Q3251 - PRINCES RD/ST GEORGES RD BES'C	Corporate Resources	0.040	0.040
Q3252 - BECKETT ROAD PART WHEATLEY	Corporate Resources	0.090	0.090
Q3253 - WARDE AVENUE PART BALBY	Corporate Resources	0.090	0.090
Q3254 - CHESTNUT AVE PT WHEATELY HILLS	Corporate Resources	0.156	0.156
Q3255 - SANDALL PK DR PT WHEATLEYHILLS	Corporate Resources	0.008	0.008
Q3256 - HIGHFIELD ROAD PT CONISBROUGH	Corporate Resources	0.024	0.024
Q3257 - NTH EASTERN RD/BROOKEST THORNE	Corporate Resources	0.069	0.069
Q3259 - NORMAN CRES/NELSON RD PT ROSS	Corporate Resources	0.068	0.068
Q3260 - MILNER GATE/EALAND WAY CONISBR	Corporate Resources	0.227	0.227
Q3261 - QUEENS ROAD WHEATLEY	Corporate Resources	0.080	0.080
Q3262 - CARDIGAN/LANSDOWNE RD INTAKE	Corporate Resources	0.112	0.112
Q3263 - KELSO DR/GUEST LANE WARMSWORTH	Corporate Resources	0.008	0.008
Q3264 - HAZEL GROVE CONISBROUGH	Corporate Resources	0.031	0.031
Q3265 - ROSEMARY GROVE CADEBY	Corporate Resources	0.007	0.007
Q3266 - MARTINDALE WK/BORROWDALE CL	Corporate Resources	0.058	0.058
Q3269 - FIELDERS WAY EDLINGTON	Corporate Resources	0.019	0.019
Q3270 - SANDY LN/ST CECILIA RD BELLEVU	Corporate Resources	0.316	0.316
Q3271 - LINDRICK PT/WORKSOP RD TICKHIL	Corporate Resources	0.068	0.068
Q3272 - HEREFORD ROAD WHEATLEY	Corporate Resources	0.167	0.167
Q3273 - NOOKING CLOSE ARMTHORPE	Corporate Resources	0.028	0.028
Q3274 - KING GEORGE SQUARE KIRK SANDAL	Corporate Resources	0.079	0.079

Q3275 - HARLINGTON ROAD PART MEXBORO	Corporate Resources	0.006	0.006
Q3276 - BAINES AVENUE EDLINGTON	Corporate Resources	0.028	0.028
Q3277 - CARR HOUSE ROAD SERVICE ROAD	Corporate Resources	0.014	0.014
Q3278 - CAERNAVON DR/CRESACRE/BALMORAL	Corporate Resources	0.084	0.084
Q3279 - NEW LANE SPROTBROUGH	Corporate Resources	0.052	0.052
Q3280 - BROOK ROAD CONISBROUGH	Corporate Resources	0.044	0.044
Q3281 - BARNBY DUN ROAD SERVICE ROAD	Corporate Resources	0.062	0.062
Q3282 - BROOMVALE WALK/HIGHBURY VALE	Corporate Resources	0.017	0.017
Q3283 - ASHTON AVENUE SCAWTHORPE	Corporate Resources	0.024	0.024
Q3284 - ECCLESTONE RD KIRK SANDALL	Corporate Resources	0.033	0.033
Q3285 - CHURCH LANE WARMSWORTH/BALBY	Corporate Resources	0.035	0.035
Q3286 - CORONATION COURT MEXBOROUGH	Corporate Resources	0.008	0.008
Q3287 - WESTBOURNE GARDENS BALBY	Corporate Resources	0.058	0.058
Q3288 - SHADYSIDE CDS 160- 174HEXTHORPE	Corporate Resources	0.016	0.016
Q3289 - DON STREET CONISBROUGH	Corporate Resources	0.017	0.017
Q0748 - SCHOOL REDUCED SPEED LIMITS	Corporate Resources	0.150	0.150

Virements for Elected Mayor / Cabinet / Portfolio Holder Approval

2022/23 Quarter 2

Financial Procedure Rule B.14 – Proposals for virement between Directorates must be approved by the CFO, up to £250,000 and key decision approval is required for virements greater than £250,000 i.e. by Elected Mayor and/or Cabinet and/or Portfolio Holder. The value of the virement is defined as the gross annual budget.

The following virements are proposed for approval: -

	Reason	Directorate	£
1	Budget transfer between Corporate Resources and Children, Young People & Families following Children's Social Care coming back in house to the Council on 1 st September 2022. (Please note 7/12ths of budget totalling £2,464,790 transferred for 2022/23)	CYPF CR	-4,356,380 4,356,380
2	Budget transfer between Economy & Environment and Children, Young People & Families following Children's Social Care coming back in house to the Council on 1 st September 2022. (Please note 7/12ths of budget totalling £481,810 transferred for 2022/23)	CYPF E&E	-826,000 826,000
3	Budget transfer from Council Wide to Children, Young People & Families for changes to foster carer payments, agreed by Cabinet on 6 th July 2022, and implemented from 1 st September 2022. (Please note 7/12ths of budget totalling £490,000 transferred for 2022/23)	CYPF CW	840,000 -840,000
4	Budget allocated to Doncaster Children's Services Trust for estimated 2022/23 pay award moved back to Council Wide.	CYPF CW	-600,000 600,000

Monitoring Action Plan

Ref	Task	Target Date	Completion Date	RAG status	Who to complete	Note
	Generic actions					
1	All to encourage realistic projections - where underspends are anticipated they need to be included at the earliest date and can be changed in subsequent months.	Q1	Ongoing		Directors	E.g. for staff budgets managers shouldn't assume posts are filled immediately, for income previous years and other data should be used to forecast.
2	Detailed discussions at DLTs to be led by Assistant Directors for their respective areas with finance business partners providing a supporting role, this will mean Assistant Directors own the projections and fully understand the reasons for variances.	Q1	Ongoing		Directors & Assistant Directors	E&E - ADs leading discussions at DLT supported by Finance. CYPF - ADs outlined work on M4 ELT actions (projections review) with their HoS. Childrens Social Care owning of projections just started through performance clinics the week before, where overall care ladder position was discussed and Director set deadline for an action plan for 8th November covering CSC/placements & SEN. Overall CYPF Q2 position outlined by finance with ADs and Director discussion on position. AHWB - 2 of 3 ADs presented slides on performance and finance (non-care ladder) that covered review work on M4 ELT actions (projections review). Other AD apologies but had planned same. Draft Care Ladder position outlined by finance with ADs and Director discussion on position. Corporate Resources - ADs have generally been providing the updates
3	Budget management discussions are cascaded through the management levels across all services i.e. Assistant Directors have regular financial monitoring meetings during the year with their Heads of Services, Heads of Services discuss the financial monitoring position in 1 to 1's with Service Managers.	Q1	Ongoing		Directors, Assistant Directors & Heads of Service.	E&E - ADs have meetings with HoS supported by Finance. CYPF - ADs have finance as part of 1-1 form with HoS and a monthly meeting with finance. CSC work ongoing, training for budget holder over next 3 weeks, AD aware of other AD's including as part of 1-1's, HoS engaging with finance on care ladder and staffing projections being shared/discussed with managers to increase ownership. AHWB - ADs that they have regular discussion with HoS and finance is part of ADs SMT agendas. Corporate Resources - ADs

Ref	Task	Target Date	Completion Date	RAG status	Who to complete	Note
						have been pressed to look at budgets in more detail in conjunction with HoS and managers.
4	Budget holder training is now mandatory for managers (like GDPR, Health and Safety etc.), budget holders need to complete the training.	31/12/2022			Budget holders	E-learning training has been launched. Compliance will be monitored in the same way as other mandatory training.
5	Information to be provided to DLTs, on a quarterly basis, showing which budget holders have not accessed the Collaborative Planning (CP) system recently.	Q2			Directorate Finance Managers	Target date is the date that this will start. This information is proving difficult to obtain from the system, an alternative is for managers to ensure the projections are reliable and feed into the DLT discussions.
6	Monthly monitoring reports will not be produced for months 5 and 8.	Month 5	31/08/2022		All	This will enable managers and finance staff to focus on accuracy of quarter 2 and 3 information, CP will be open for longer periods.
7	Risk ratings of cost centres to be included on Collaborative Planning and refreshed.	Month 5	31/08/2022		Directorate Finance Managers	Risk ratings are now available on CP, refresh has been done.
8	Directors and Assistant Directors to put in place additional "challenge" meetings for service areas where financial issues identified (e.g. Travel Assistance at month 2 22/23)	Q1	Ongoing		Directors & Assistant Directors	CYPF - CSC & SEN performance clinics. SEN operational group (engine room) further discussed need for action plan to resolve budget pressures. AHWB - deep dives normally come out of DLT for areas of cost increase that need investigation by service.
9	Undertake review of recharges	31/03/2023			Financial Management	A number of problems arising with producing projections could be resolved by changing the way recharges are done (reducing, simplifying, consistency). Slow progress is being made.

Ref	Task	Target Date	Completion Date	RAG status	Who to complete	Note
10	Review the number of cost centres used by service areas with a view to reducing and improving overall visibility of the position. E.g. Adults Social Care and Street Scene.	Q2			Financial Management	Street Scene has been reviewed – the number of cost centres was reduced in 21/22 and no further reductions are deemed necessary. Adult Social Care has been reviewed though further work is needed. Care ladder costs are split based on primary support reason, age and social work team and we use the info for government returns. Further review needed with regards to the geographical split of costs and how useful it is.
11	Make sure budgets are on the correct codes so monitoring and inputting projections is easier. E.g. Highways Operations, grant funded budgets.	Q2			Financial Management & Budget holders	Highways Operations to be updated in November. Staff have been reminded that grant funded projects should be budgeted for properly.
12	Review where it would be possible for additional advice to be provided to budget holders in relation to specific expenditure/income projections (e.g. insurance, energy, business rates).	Q2			Financial Management	Energy budgets have been looked at. Others to follow.
13	Review work in progress (WIP) process, commitment posting and WIP information provided to budget holders.	Q3			Financial Management	At Q2 little progress made.
14	Make sure where finance are having meetings with budget holders they are focusing time on the most important areas within individual budgets (higher value, volatility, complexity).	Q1			Financial Management	E.g. if time is limited start and income is significant and volatile start by looking at that rather than staff costs.
	Targeted actions					
15	YPO budget - ensure information from YPO officers meetings is fed back to enable projections to be updated.	Ongoing	Ongoing		Matthew Smith	
16	Pensions budget - ensure monthly payroll payments are used to provide earlier indications of under/overspend than year end.	Ongoing	Ongoing		Robert Isaac / Karen Knifton	

Ref	Task	Target Date	Completion Date	RAG status	Who to complete	Note
17	Building Control - staff % split between trading and non-trading to be reviewed annually.	Q2			Building Control Manager	Information has been gathered for the review but is still being worked through. Should be complete in Q3.
18	Financial Management to work with commissioning managers to understand where contract performance information is not be received promptly and how this impacts on projections.	Q2	Ongoing		Financial Management and commissioners	e.g. in 2021/22 information on Casson Court Extra Care and Voiceability Advocacy was not factored into projections as information hadn't been received. Areas where out of date information was being used for projections have been reviewed to ensure more up to date information is provided.

This page is intentionally left blank



Doncaster Council

Report

Date: 1 December 2022

To the Chair and Members of the Overview and Scrutiny Management Committee

Report Title: St. Leger Homes of Doncaster Limited (SLHD) performance and delivery update - Quarter 2 ended 30 September 2022 (2022/23)

Relevant Cabinet Member(s)	Wards Affected	Key Decision?
Councillor Glyn Jones, Cabinet Member for Housing and Business, Deputy Mayor	All	None

1. EXECUTIVE SUMMARY

- 1.1. As part of the Management Agreement and governance arrangements for SLHD, an Annual Development Plan (ADP) is produced in agreement with Doncaster Council (DC) officers, the Housing Portfolio holder and the Mayor. The ADP identifies the key deliverables, outcomes, milestones and performance measures. Part of the agreed governance framework is a quarterly report of Key Performance Indicators (KPIs) to Cabinet.
- 1.2. This report provides an opportunity to feedback on performance successes and challenges against the 2022/23 Key Performance Indicators (KPIs).
- 1.3. At the end of September 2022, seven of the fifteen KPIs measured were met or were within agreed tolerances of target. Commentary appears below

2. EXEMPT REPORT

- 2.1. This report is not exempt

3. RECOMMENDATIONS

- 3.1. That Committee note the progress of SLHD performance outcomes and the contribution SLHD makes to supporting Doncaster Council's (DC) strategic priorities.

4. WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

4.1. As this report includes the current progress on the SLHD performance indicators, the implications of the contents may ultimately affect the delivery of services to the people of Doncaster.

5. BACKGROUND

5.1. As part of the agreed governance framework detailed in the Management Agreement there is a requirement to provide a quarterly performance report for the Executive Board of Doncaster Council (DC).

5.2. This report provides an opportunity to feedback on performance successes and challenges against the 2022/23 Key Performance Indicators (KPIs).

6. 2022/23 QUARTER 2 (Q2) PERFORMANCE

6.1. There are 19 KPIs agreed with DC for 2022/23 and include :

- two measured quarterly – residents supported in training and residents supported in employment;
- four measured annually - STAR survey (2), energy efficiency and Decent Homes Standard numbers. **NB** : It should be noted here that the annual STAR survey for 2022/23 is now complete and the two annual KPIs have been included in this Q2 reporting; and
- two KPIs relating to Homelessness do not have targets this year.

6.2. The table below summarises the KPI dashboard as at 30 September 2022. Performance comparatives have been included from previous years. At the end of September 2022, seven KPIs were met or were within agreed tolerances of target.

	Q2 22/23	Q1 22/23	Q4 21/22	Q3 21/22	Q2 21/22	Q1 21/22	Q4 20/21	Q3 20/21	Q2 20/21	Q1 20/21
Green (meeting target)	5	6	7	7	6	6	8	5	6	6
Amber (within tolerance)	2	1	4	3	3	2	2	3	1	1
Red (not meeting target)	8	6	5	4	5	4	7	7	8	8
No target (homelessness)	2	2	3	3	3	3	0	0	0	0
Annual KPIs	2	4	0	2	2	4	0	4	4	4
Total	19	19	19	19	19	19	17	19	19	19

6.3. SLHD entirely supports the Mayor’s approach to setting challenging targets and is determined to continually improve performance, notwithstanding a background of higher demand for services and lower social housing performance as evidenced by national benchmarking. The 2022/23 year to date (YTD) KPIs show a mix of areas for improvement and also excellent performance, some of which are the best for a very long time. This quarter’s performance also show improving trends in all measures which are off target, with the exception of the two STAR indicators and a decline in sickness (albeit a better performance than last month). See **Appendix A**.

6.4. We submit monthly pulse survey performance data to Housemark which allows us to constantly understand how we are performing against other organisations, albeit there can be quite large swings on specific indicators from one month to the next. For September, we compare favourably with our peers with the majority (8/10) of the

indicators submitted above median. Compared with all providers nationally we have an equal number of indicators above and below median.

6.5. The tolerances which determine the amber status are consistent with DC measures where possible. Performance data is cumulative year to date (YTD) rather than performance in the quarter, as this can be misleading when comparing to target.

7. KPI COMMENTARY

7.1. KPI 1: Percentage of Current Rent Arrears against Annual rent debit

Profiled Target Sept 22 **3.00%**
Sept 22 YTD Performance **2.80%** **BETTER THAN TARGET – GREEN**

	Q2 22/23	Q1 22/23	Q4 21/22	Q3 21/22	Q2 21/22	Q1 21/22	Q4 20/21	Q3 20/21	Q2 20/21	Q1 20/21
Arrears %	2.80%	2.62%	2.55%	2.92%	2.57%	2.55%	2.75%	3.39%	3.05%	3.12%
Profiled target %	3.00%	2.85%	3.00%	3.42%	3.21%	3.16%	2.80%	3.20%	3.00%	2.95%

The rent arrears outturn at the end of September remains strong at 2.80% against a profiled target of 3.00%.

The cost of living impacts are starting to hit, particularly in relation to energy costs and food. SLHD's Houseproud quarterly magazine has now landed across 20,000 properties. This quarter we've led with a Cost of Living special edition with advice on budgeting, where to find support and information surrounding the support which is available.

The Income Management Team and Tenancy Support team continue to work closely together to support tenants to maximise their income and address financial pressures. We are continuing to work with the Council and Citizens Advice Doncaster to support tenants and families across the Borough and to ensure the take-up of Government support is maximised.

7.2. KPI 2 : Void rent loss (lettable voids)

Target **0.50%**
Sept 22 YTD performance **0.72%** **WORSE THAN TARGET – RED**

	Q2 22/23	Q1 22/23	Q4 21/22	Q3 21/22	Q2 21/22	Q1 21/22	Q4 20/21	Q3 20/21	Q2 20/21	Q1 20/21
Void rent loss YTD %	0.72%	0.76%	0.79%	0.79%	0.79%	0.82%	1.00%	1.02%	0.97%	0.97%
Void numbers at quarter end	110	151	178	147	159	142	159	216	195	209

The number of voids held at the end of September of 110 shows a big reduction compared to June (151) and a constantly improving rent loss picture since Q3 20/21. This figure includes 18 non lettable voids, consisting of the following:

- eight awaiting demolition;
- three awaiting investment;

- one acquisition;
- one used as an office by Police; and
- five require adaptations by DC.

In-month performance during quarter 2 improved compared to quarter 1, so cumulative performance improved to 0.72%, but remains worse than target.

Void levels can be volatile throughout each month but it is also pleasing to see that in mid-October, the total number of voids had fallen further and were at their the lowest level for four year years, and lettable voids were almost at the lowest recorded levels.

7.3. KPI 3 : Average Days to Re-let Standard Properties

Target **20.0 days**
Sept 22 YTD performance **29.1 days** **WORSE THAN TARGET – RED**

	Q2 22/23	Q1 22/23	Q4 21/22	Q3 21/22	Q2 21/22	Q1 21/22	Q4 20/21	Q3 20/21	Q2 20/21	Q1 20/21
Re-let days	29.1	33.6	33.7	32.4	31.6	32.7	46.1	48.3	49.3	55.1

In-month performance during quarter 2 improved compared to quarter 1 and is the best of the last ten quarters, so cumulative performance improved to 29.1 days, but remains worse than target.

Stringent monitoring remains in place across all teams involved in the key to key process, to ensure work is completed in voids and all teams are working collaboratively to ensure that voids are re-let at the earliest opportunity. This will assure a continued improvement in performance.

7.4. KPI 4: Number of Households placed in B&B Accommodation at month end

Profiled Target Sept 22 **40**
Sept 22 performance **62** **WORSE THAN TARGET – RED**

This is a new KPI for 2022/23 and measures the number of placements in Bed and Breakfast / Hotel accommodation **at month end**. The March 2023 year-end target is 30 and the profiled target is 40 at end September 2022

Month end	Placements no.	Target no.
April	66	55
May	60	50
June	76	45
July	66	40
August	63	35
September	62	40

Despite considerable demand for emergency accommodation, households in B&B at quarter end has fallen from 76 to 62. New placements has fallen from 79 to 58 in the quarter and this is hopefully a reflection of increased staffing starting to take effect and a key prerequisite of reducing B&B numbers in future.

In terms of B&B move-on we now have dedicated officers and twice weekly meetings led by HOS to ensure cases are progressing and receiving offers.

Total new homeless applications into the homeless team has seen a large reduction compared to the same periods of previous years. This reflects changes to the front end of the service and is also a key prerequisite likely to lead to reduced B&B demand in future.

Mobilisation of our Private Rented Sector (PRS) team is happening which will provide an offer of private rented accommodation to every household in B&B where appropriate to discharge duty into this sector and alleviate the pressure on the social housing market.

7.5. KPI 5: Number of Full Duty Homelessness Acceptances

Target
Sept 22 YTD performance **No target for 2022/23**
193

	Actual	Target
	no.	no.
April	30	n/a
May	34	n/a
June	32	n/a
July	37	n/a
August	21	n/a
September	39	n/a

Full duty acceptances has increased from 32 at the end of last quarter to 39. In the short term this figure will continue at this level as the service clears its backlog.

Our increased staff numbers will see average caseloads per officer reduce from currently 110 to 50 and this will have a significant impact on outcomes at prevention and relief stages, thus reducing number of full duty cases and increasing positive early outcomes for customers. Already better case management processes have seen cases in triage and overall caseloads of the department fall.

7.6. KPI 6: Number of homeless preventions

Target
Sept 22 YTD performance **No target for 2022/23**
305

	Actual	Target
	no.	no.
April	69	n/a
May	39	n/a
June	42	n/a
July	62	n/a
August	47	n/a
September	46	n/a

46 preventions is lower than we would like. This area is critical to our Journey to Excellence and we have a full action plan to deliver as part of this work stream. Actions include self-help through the implementation of Advice Aid, an online prevention tool, development of duty to refer with partners, landlord engagement, tenancy support, prison release protocol, hospital discharge protocol and improved case management focused on prevention outcomes. We anticipate that this figure will improve considerably as the newly appointed staff complete induction and start to make an impact.

7.7. KPI 7: Number of complaints upheld as a percentage of all interactions

Target **0.07%**
31 Aug * performance **0.09%** **WORSE THAN TARGET – RED**

*Complaints are reported one month in arrears to ensure that the complaints are closed down within our service standard of 10 working days. For the KPI, we analyse the % of complaints upheld against all customer transactions. This provides us with a picture of our customer’s dissatisfaction and enables us to drill down further into the relevant service areas.

The table below summarises the interactions and complaints upheld in the five months to end of August for five financial years:

	Interactions	Complaints	Upheld	% upheld against interactions	Not upheld as % of all complaints	Upheld as % of all complaints
22/23	164,985	507	154	0.09%	70%	30%
21/22	163,692	456	150	0.09%	67%	33%
20/21	141,637	380	86	0.06%	77%	23%
19/20	165,161	434	94	0.06%	71%	22%
18/19	136,048	451	85	0.06%	81%	19%

The number of complaints has fallen on a monthly basis since the start of the financial year, resulting in a cumulative improvement in the KPI, which now stands at 0.09%. This remains over target but an improvement from the 0.12% reported at Quarter 1.

The main themes for upheld complaints 2022 relate to time taken to complete a repair, lack of communication/ information and the planning of work.

7.8. KPI 8 : Number of tenancies sustained post support :

Target **97.3%**
Sept 22 YTD performance **96.8%** **WITHIN TOLERANCES - AMBER**

Period YTD	Cases closed 6 months previously	No. of tenancies sustained after 6 months	% of tenancies active 6 months after support ended	Target %
Q1 20/21	263	251	95.4%	90.0%
Q2 20/21	517	499	96.5%	90.0%
Q3 20/21	679	657	96.8%	90.0%
Q4 20/21	872	848	97.3%	90.0%
Q1 21/22	157	155	98.7%	90.0%
Q2 21/22	335	329	98.2%	90.0%
Q3 21/22	515	507	98.4%	90.0%
Q4 21/22	657	646	98.3%	90.0%
Q1 22/23	267	263	98.5%	97.3%
Q2 22/23	500	484	96.8%	97.3%

Performance has been above 95% for the past two and a half years and has slipped only marginally below the increased 2022/23 target at the end of Quarter 2. This represents just 16 tenancies out of 500 and reasons behind these are being reviewed to identify any themes, eg cost of living crisis.

7.9. KPI 9 : Number of repairs complete on first visit (FVC)

Target **92.0%**
Sept 22 YTD performance **94.3%** **BETTER THAN TARGET – GREEN**

This KPI measures the number of responsive repairs completed at the first visit without the need for the operative to return a second time because the repair was inaccurately diagnosed and/or did not fix the problem.

Period YTD	No. of repairs completed	No. of repairs completed first visit	% repairs completed first visit	Target %
Q1 20/21	7,165	6,701	93.5%	92.0%
Q2 20/21	18,485	16,892	91.4%	92.0%
Q3 20/21	30,685	27,866	90.8%	92.0%
Q4 20/21	42,464	38,609	90.9%	92.0%
Q1 21/22	9,839	8,941	90.9%	92.0%
Q2 21/22	18,547	16,841	90.8%	92.0%
Q3 21/22	26,252	23,759	90.5%	92.0%
Q4 21/22	34,595	31,192	90.2%	92.0%
Q1 22/23	7,659	7,214	94.2%	92.0%
Q2 22/23	14,037	13,237	94.3%	92.0%

Performance for September was 94.7%, above the 92% target and demonstrates continual improvement over the last three quarters.

Cumulative performance also continues to improve to 94.3% and is above target.

7.10. KPI 10 : Gas Servicing - % of dwellings with a valid gas safety certificate

Target 100.00%
Sept 22 YTD performance 99.94% **WITHIN TOLERANCES - AMBER**

At the end of Quarter 2 we were achieving 99.94%, which means we had 12 properties that do not have a valid gas certificate.

The required legal process to gain access has commenced for these 12 properties. It should be noted here that SLHD KPIs use the Housemark definitions wherever possible and for this KPI, the definition is:

“The percentage of properties with a valid landlord gas safety record is a snapshot count of properties for which the landlord holds a current, valid gas record to confirm that the annual safety check has been completed, as at the end of the period. Properties undergoing legal action for access do not count as having a valid gas safety record.”

Gas regulations differ slightly to the Housemark definition and it should be noted that according to the government’s regulations despite 12 properties being in a legal process we remain fully compliant with gas regulations.

7.11. KPI 11 : Days lost through sickness per FTE (Full Time Equivalent)

Profiled target	3.75 days	
Sept 22 YTD performance	5.01 days	WORSE THAN TARGET – RED

September saw a slight improvement on August but Quarter 2 overall was worse than Quarter 1 and means YTD we have 5.01 days absence per FTE vs a target of 3.75 days.

This results in a year end projection of 11.8 days which is slightly lower than the previous month's projection (12.0 days) but still significantly above our target of 7.9 days per FTE.

Covid related absence is still one of September's top reasons, but there has been an overall drop in cases since August; though less of a significant drop than the July to August figure (45.4 days falling to 36.9 days). The majority of Covid sickness cases during September were seen in our Housing Services Directorate, accounting for 54.1% of all Covid cases (20.0 days).

Stress related cases account for 35.1% YTD of all absence which is an increase on last month (27%). The work related stress figure has decreased significantly from August (59.8 days to 11.0 days) as expected due to the cases known to the HR Team. Depression and anxiety is the top reason for sickness for September, with the majority of this being for personal reasons. Musculo-Skeletal (MSK) is the highest reason this month accounting for 26.9% of all absence.

A number of long term cases are either waiting for surgery or in recovery. Knee and back conditions appear most common and analysis is continuing to understand any patterns. Work is underway to promote our wellbeing offer around MSK including on site wellbeing clinics and access to physio services and digital support through Medicash.

Short Term sickness continues to drive up the number of sickness cases, the majority of which in September were in the Housing Directorate (a change from Property Services in August).

All cases continue to be managed in line with the attendance management procedures. Work has now begun to review the attendance management policy and in particular the short term triggers to enable us to more proactively manage short term absence cases across the workforce. This review will take place over the autumn with the aim for any changes to have been agreed and implemented no later than January 2023 which is the scheduled review date of the existing policy.

7.12. KPI 12 : Local expenditure

Target	70.0%	
Sept 22 YTD Performance	73.3%	BETTER THAN TARGET – GREEN

Cumulatively up to 30 September 2022, local spend (capital & revenue) performance stands above target at 73.3%. This is a slight fall from Q1 as July's performance was below target offsetting the strong performances of August and September.

Efforts continue to secure local suppliers and contractors as part of re-procurement exercises wherever possible. Recent changes to contract standing orders allowing for quotation exercises to higher values may also help increase use of local companies over the coming months.

7.13. KPI 13 : ASB Cases Resolved as a % of All Cases Closed

Target	95.6%	
Sept 22 YTD Performance	96.4%	BETTER THAN TARGET – GREEN

We had 402 active cases at quarter end which is slightly down on the same period last year but higher than the 391 at the end of Quarter 1.

Cumulative performance at the end of Quarter 2 stays above target at 96.4% an improvement on Quarter 1 performance of 95.9%.

7.14. KPI 14 : Number of residents undertaking training or education

Profiled Target	37	
Sept 22 YTD Performance	22	WORSE THAN TARGET – RED

In the last quarter, we have run two World of Work courses with a total of 22 participants on the two courses. These numbers are an increase on recent courses and is due to the trial of opening up course participation to people who may not live within a SLHD property but who do meet the other three criteria, namely living in the Doncaster Area, being over 19 and in receipt of a qualifying unemployment benefit.

The figure also includes the first work experience participants since Covid; work experience and T-Level work experience is now an area we are focusing on in the new quarter and looking to offer these training opportunities to students of both Doncaster Schools and Doncaster College.

7.15. KPI 15 : Number of residents supported into employment

Profiled Target	16	
Sept 22 YTD Performance	30	MEETING TARGET – GREEN

In the last quarter, we have assisted 23 'Doncaster' residents into employment, the majority of which were through the new Apprenticeships that started in September. Disappointingly, the number of new employment starts on the WOW support and learn scheme was lower than expected, given we had offered six participants the paid training roles on the External Property Maintenance Scheme, but due to various reasons, only one participant has actually started on the scheme.

The ongoing buoyant jobs market in the Doncaster area has also meant fewer WOW participants signing up to the WOW scheme for employment help; we are therefore looking at a fresh promotional campaign to raise new awareness of our offer.

8. Annual KPIs

8.1. For 2022/23, there are four annual KPIs.

8.2. Two of these relate to the annual STAR survey, which for 2022/23 is now complete and results were received in September 2022. All of the survey results are currently being analysed in detail and action plans will be developed as required. Following national trends we anticipated that SLHD scores would show a decline. The two indicators have been included in Q2 reporting.

8.3. The other two KPIs are shown below with the most recent performance (March 2022 year end) included for reference.

8.4. KPI 16 : Tenant satisfaction with overall service

Target	87.0%	
2022/23 Performance	81.3%	WORSE THAN TARGET – RED

Overall satisfaction results have fallen to 81.3% from the July 2021 survey result of 84.8%. Analysis of comments received from the survey, together with national benchmarking, is being undertaken to identify reasons and themes, and action plans will be developed. Early indications are that there has been a fall nationally in all STAR survey results and our results are close to the reported 81% national average.

8.5. KPI 17: Percentage of homes meeting Decent Homes standard ANNUAL KPI:

Target 2022/23	100.00%
March 22 year end Performance	99.99%

There were two properties out of 20,000 that were non-decent at March 2022 year end. These are included in the capital re-inclusion programme for the 2022/23.

8.6. KPI 18 : Tenant satisfaction with property condition %

Target	89.0%	
2022/23 Performance	75.7%	WORSE THAN TARGET – RED

The satisfaction with property condition results have fallen to 75.7% from the previous year's survey result of 86.5%. As with KPI16 and all other survey results, analysis of comments received from the survey, together with national benchmarking, is being undertaken identify reasons and themes, and action plans will be developed as required.

8.7. KPI 19: Energy efficiency ANNUAL KPI :

Target 2022/23	71.0%
March 22 year end Performance	70.3%

This was a new KPI for 2020/21, which requires all properties to achieve EPC Level

C by 2030. The 2021/22 outturn performance of 70.3% exceeded the target at the time. SLHD are reviewing investment needs as part of a new environmental strategy.





9. OPTIONS CONSIDERED

9.1. Not applicable

10. REASONS FOR RECOMMENDED OPTION

10.1. Not applicable

11. IMPACT ON THE COUNCIL'S KEY OUTCOMES

Great 8 Priority	Positive Overall	Mix of Positive & Negative	Trade-offs to consider – Negative overall	Neutral or No implications
 Tackling Climate Change	✓			
<p>Comments: The main related KPI is for energy efficiency of properties and is an annual target, so not applicable for this Q2 report. The 2021/22 outturn performance exceeded target.</p>				
 Developing the skills to thrive in life and in work		✓		
<p>Comments: SLHD work impacts on Council key priorities, with implications on the quality of life for Doncaster Council's tenants and other residents and the communities they live in. There are two specific KPIs related to this priority and as at Q2 one was exceeding target and one was below target. Actions are planned to improve both KPIs.</p>				
 Making Doncaster the best place to do business and create good jobs		✓		
<p>Comments: KPIs relate to target spending locally within Doncaster and around supporting residents into training and employment. Two of the three are meeting target currently.</p>				
 Building opportunities for healthier, happier and longer lives for all		✓		

Comments:



All of the KPIs have an influence on opportunities for healthier, happier and longer lives, by maintaining tenancies, providing secure, warm, safe homes, safe neighbourhoods, training and employment targets, and addressing homelessness issues in the borough



A suitable, safe and good quality home is essential for good mental and physical health, as are communities that support people and enable them to thrive. The current and growing cost of living crisis is increasing demand and complexity on all parts of the system, including housing. Recent recruitment to focus on proactively preventing homelessness is having a positive impact in this context.

Complaints continue to be monitored closely to bring attention to where improvement can be made. The repairs excellence project will ensure that homes can be ready and safe for tenants.

A stable and secure home is an essential contributor to good health and wellbeing, but the number of placements to B&B and hotel accommodation remains high. Bed & Breakfast (B&B) numbers are reducing slowly and use of Temporary Accommodation (TA) and private rented sector increasing. Families approaching the service continues to be high. Where TA is necessary for families, it is essential that their broader health and wellbeing needs are supported.

SLHD has the opportunity to improve health and wellbeing by maximising local social, environmental and economic benefits. This can be done in a number of ways, including good working conditions, local purchasing and training and development opportunities – all of which are KPIs. It is positive to see the number of tenants and residents helped into employment is exceeding target, although the number of tenants and residents helped into training and education continues to remain below target, but work is ongoing to improve this.

 <p>Creating safer, stronger, greener and cleaner communities where everyone belongs</p>		✓		
<p>Comments: A number of the KPIs as reported above and at Appendix A have been established to have a positive influence on this priority</p>				
 <p>Nurturing a child and family-friendly borough</p>	✓			

Comments: A number of the KPIs as reported above and at Appendix A will have a positive influence on this priority				
 Building Transport and digital connections fit for the future				✓
Comments: Not applicable				
 Promoting the borough and its cultural, sporting, and heritage opportunities				✓
Comments: Not applicable				
Fair & Inclusive	✓			
Comments: SLHD has its own Equality and Diversity strategy and fair and inclusive considerations are implicit in all of the service provided, and therefore KPIs.				

12. Legal Implications [Scott Fawcus 14.11.22]

12.1. There are no specific legal implications arising from this report. Advice can be provided on any matters arising at the meeting

13. Financial Implications [Julie Crook, Director of Corporate Services SLHD, 10.11.22]

13.1. In 2022/23 SLHD will receive management fees of £36.9m from DC. This is made up of £34.2m from the Housing Revenue Account and £2.7m from the General Fund to pay for the general fund services managed by SLHD.

14. Human Resources Implications [Ayesha Ahmed, Senior HR & OD Officer, 17.11.22]

14.1. There are no specific Human Resource Implications for this report

15. Technology Implications [Elaine Thompson, Technology and Governance Support Manager, 14.11.22]

15.1. There are no specific technology implications for this report.

16. RISKS AND ASSUMPTIONS

16.1. Specific risks and assumptions are included in the body of this report

17. **CONSULTATION**

17.1. Not applicable

18. **BACKGROUND PAPERS**

18.1. None

19. **GLOSSARY OF ACRONYMS AND ABBREVIATIONS**

19.1. See below

ADP	Annual Development Plan
ASB	Anti- Social Behaviour
DC	Doncaster Council
FTE	Full Time Equivalent
KPI	Key Performance Indicator
MSK	Musculo-Skeletal
SLHD	St Leger Homes of Doncaster
STAR	Survey of Tenants and Residents
WOW	World of Work
YTD	Year to date
PRS	Private Rented Sector

REPORT AUTHOR & CONTRIBUTORS

Report Author

Nigel Feirn,
Head of Finance and Business Assurance, St. Leger Homes of Doncaster
01302 737485
Nigel.Feirn@stlegerhomes.co.uk

Dave Richmond
Chief Executive Officer, St. Leger Homes of Doncaster
01302 862700
Dave.Richmond@stlegerhomes.co.uk

Appendix A - St. Leger Homes Key Performance Indicator Summary Q2 2022/23

KPI	Indicator	21/22 Outturn	Q1	Q2	Q3	Q4	Target	DoT	R/A/ G
1	Percentage of current rent arrears against annual debit %	2.55%	2.62%	2.80%			3.00% ytd 2.75% y/e	↓	🟢
2	Void rent loss (lettable voids) %	0.79%	0.76%	0.72%			0.50%	↑	🔴
3	Average Days to Re-let Standard Properties ytd days	33.7	33.6	29.12			20.0	↑	🔴
4	Number of Households placed in B&B Accommodation at month end (new KPI 2022/23)	<i>n/a</i>	76	62			40 ytd 30 y/e	↑	🔴
5	Number of Full Duty Homelessness Acceptances ytd	384	96	193			no target	↓	n/a
6	Number of homeless preventions ytd	566	150	305			no target	↓	n/a
7	Complaints upheld as a % of customer interactions %	0.13%	0.12%	0.09%			0.07%	↑	🔴
8	Number of tenancies sustained post support	98.3%	98.5%	96.8%			97.3%	↓	🟡
9	Number of repairs first visit complete	90.2%	94.3%	94.3%			92.0%	↔	🟢
10	Gas servicing: % of properties with a valid gas certificate	100.00%	99.94%	99.94%			100.00%	↔	🟡
11	Days lost through sickness per FTE	11.90	2.35	5.01			3.75 ytd 7.90 y/e	↓	🔴
12	Percentage of Local Expenditure % Revenue and Capital	73.0%	74.6%	73.3%			70.0%	↓	🟢
13	ASB Cases Resolved as a % of All Cases Closed	97.6%	96.1%	96.4%			95.6%	↑	🟢
14	Number of residents undertaking training or education ytd	30	0	22			37 ytd 67 y/e	↑	🔴
15	Number of residents supported into employment ytd	51	7	30			16 ytd 30 y/e	↑	🟢
16	Tenant satisfaction levels overall % (STAR)	84.8%	Annual KPI	81.3%	Annual KPI	Annual KPI	87.0%	↓	🔴
17	Percentage of homes maintaining decent standard %	99.99%	Annual KPI	Annual KPI	Annual KPI	Annual KPI	100.00%	n/a	n/a
18	Tenant satisfaction with property condition % (STAR)	86.5%	Annual KPI	75.7%	Annual KPI	Annual KPI	89.4%	↓	🔴
19	Energy efficiency. Target: achieve EPC Level C by 2030	70.32%	Annual KPI	Annual KPI	Annual KPI	Annual KPI	71.0%	n/a	n/a

- Notes :
1. Direction of travel (DoT) is against performance in the previous quarter. ↑ = Improving, ↔ = No Change, ↓ = Declining
 2. Targets are for the end of the year performance unless indicated otherwise (ytd = cumulative year to date)
 3. R/A/G status is against the cumulative year to date (ytd) or year-end target. R/A/G 🟡 🟢 🟠

Please note dates of meetings/rooms/support may change

OVERVIEW & SCRUTINY WORK PLAN 2022/23

	OSMC	H&ASC O&S	CYP O&S	R&H O&S	C&E O&S
April			Tues, 26th April 2022, 9am MS Teams (CR)		
			<ul style="list-style-type: none"> Children's Social Care Front Door Referrals (Meeting with Headteachers) 		
May	Thurs 12th May 2022, 10am MS Teams (CR)	Tues, 10th May 2022, 2pm MS Teams (Joint with CYP O&S) (CM)	Tues, 10th May 2022, 2pm MS Teams (Joint with H&ASC O&S) (CM)		
	<ul style="list-style-type: none"> Commissioning (meeting with service providers) 	<ul style="list-style-type: none"> Children's Mental Health Strategy Speech Therapist Health Visiting 	<ul style="list-style-type: none"> Children's Mental Health Strategy Speech Therapist Health Visiting 		
	Mon 30th May 2022, 2pm MS Teams Briefing Session (CR)		Monday 23rd May at 1pm MS Teams (CM)		
	<ul style="list-style-type: none"> Poverty Position Statement 		<ul style="list-style-type: none"> DCST and Inspection update 		
	Mon 30th May 2022, 3pm MS Teams (CR/CM)	Mon 6th June 2022, 2pm MS Teams (CR/CM)	Tues, 14th June 2022, 10am MS Teams (CR/CM)	Wed, 15th June 2022, 10am MS Teams (CR/CM)	Thur, 16th June 2022, 4pm MS Teams (CR/CM)
	<ul style="list-style-type: none"> Work Planning Meeting 	<ul style="list-style-type: none"> Work Planning Meeting 	<ul style="list-style-type: none"> Work Planning Meeting 	<ul style="list-style-type: none"> Work Planning Meeting 	<ul style="list-style-type: none"> Work Planning Meeting
Page 93 June	Thurs, 9th June 2022, 2pm Council Chamber (CM)		Mon, 27th June 2022, 4.30pm Council Chamber (CM)		
	<ul style="list-style-type: none"> Youth Justice Plan (c) 		<ul style="list-style-type: none"> Home to School Travel Assistance Policy 2022-2027(c) 		
	Thur 23rd June 2022, 10am Council Chamber (CM/SM)				
	<ul style="list-style-type: none"> Qtrly Finance & Performance Report – Qtr 4 21/22 (c) 				

FP – Forward Plan Decision

CR, CM or AS – Officer Responsible

Please note dates of meetings/rooms/support may change

	<ul style="list-style-type: none"> ○ DMBC ○ SLHD • Scrutiny Work Plan 				
July	Thur 7th July 2022, 9 am Council Chamber (CR), Members Briefing				Fri 15th July 2022, 10am MS Teams
	• DDT Investment Plan (c)				• Biodiversity Net Gain - Biodiversity Offsetting (c)
	Thur 7th July 2022, 10am Council Chamber (CR)	Mon 18th July 2022 at 1pm Council Chamber (CR)	Thur 21st July 2022, 4:30pm MS Teams Briefing Session (CM)		Thur 28th July 2022, 2pm (CM/CR) Briefing Session in Council Chamber
	• DCST Performance Quarter 4 (c)	• Adult Mental Health overview (c)	• Education White Paper (c)		• Community Assets/Community Assets Transfer (c)
	Thur 7th July 2022, 11am Council Chamber (CR) Members Briefing				
	• Commissioning – Aspire/SY Police/ Conclusion (c)				
Aug	Thur 18th August 2022 10am MS Teams (CR)				Mon 8th August 2022 4:30pm MS Teams (CR)
	• Culture Strategy (c) • Fairness and Wellbeing Commission				• Members Briefing – Update on SSDP Priorities and Crime Statistics (c)
Sept	Thur 8th Sept 2022, 10am Council Chamber (CM/RW)	Thur 29th Sept 2022, 10am Council Chamber (CM)	Cancelled Thur 15th Sept 2022 moved to 13th October at 4.30pm, Council Chamber (CR)		Cancelled Fri 16th Sept 2022, 10am, MS Teams (CM) Moved to 25th Nov 2022 11:30am
	• Qtrly Finance & Performance Report – Qtr 1 22/23 <ul style="list-style-type: none"> • DMBC • SLHD • DCST • Compliments and Complaints (c)	• JSNA (Joint Strategic Needs Assessment) and plans to address health inequalities • Primary Care Update/ Adult Social Care/Access to primary care (CQC) - Presentation			• Community Assets/Community Asset Transfer

Please note dates of meetings/rooms/support may change

		<ul style="list-style-type: none"> Carers Strategy Update Action Plan (c) 				
Oct			<p>Thurs 13th October at 4.30pm Council Chamber (CR)</p>	<p>Tuesday 4th Oct 2022 at 4pm MS teams (CM)</p>		
			<ul style="list-style-type: none"> Elective Home Education / Children Missing Education and Alternative Provision Post Covid - Impact on Children to include Children's Mental Health (Strategy Update)/0-3 Year Olds (c) 	<ul style="list-style-type: none"> How Section 106 Agreements work and how is it secured through the planning process; How is it used / impacts for regeneration purposes and how is it monitored; Community Infrastructure Levy. (c) 		
		<p>CANCELLED Thur 13th Oct 2022, 10am Council Chamber</p>			<p>Thur 20th Oct 2022, 10am MS Teams (CM/RW)</p>	<p>Thur 27th Oct 2022, 1pm Council Chamber (CR)</p>
					<ul style="list-style-type: none"> Housing Allocations Policy Review 2022/2023 Update Economic Strategy Overview 2030 (c) 	<ul style="list-style-type: none"> Flooding Update Mid-Year Meeting as CDC to include; <ul style="list-style-type: none"> Domestic abuse update Violence AWG Strategy Community Safety Strategy update (c)
Nov Page 95	<p>Thur 3rd Nov 2022, 10am Council Chamber (CR)</p>	<p>Thur 24th Nov 2022, 10am Council Chamber (CM)</p>	<p>Thursday 10th November at 1 to 2pm Briefing Session MS Teams (CR)</p>	<p>Wednesday 23rd Nov 2022, 11am, Council Chamber (CM/RW)</p>	<p>Friday 25th Nov 2022, 11:30am, MS Teams (CM)</p>	
	<ul style="list-style-type: none"> Localities (Autumn 2022 – formal meeting) (c) 	<ul style="list-style-type: none"> Update from D&BHT Winter Planning ICS/ICB Update (c) 	<ul style="list-style-type: none"> SEND Strategy (c) 	<ul style="list-style-type: none"> Housing Allocations Policy Review 2022/23 (c) 	<ul style="list-style-type: none"> Community Asset Transfer Review (c) 	
	<p>Tuesday 22nd November 2022, 1pm Briefing Session MS Teams (CR)</p>			<p>Wednesday 23rd Nov 2022, Briefing session to follow formal meeting, Council Chamber (CM/RW)</p>		
	<ul style="list-style-type: none"> Doncaster Fairness and Well-being Commission Call for Evidence 			<ul style="list-style-type: none"> Housing stock conditions – private sector (c) 		

FP – Forward Plan Decision

CR, CM or AS – Officer Responsible

Please note dates of meetings/rooms/support may change

Dec	Thur 1st Dec 2022, 10am Council Chamber (CR)	Thursday 15th December 2022, 1pm Briefing Session MS Teams	Thur 8th Dec 2022, 4:30pm Council Chamber (CM)	Wednesday 7th December 2022 at 10am (MS Teams TBC)	
	<ul style="list-style-type: none"> Qtrly Finance & Performance Report – Qtr 2 22/23 <ul style="list-style-type: none"> DMBC SLHD (c) 	<ul style="list-style-type: none"> Bentley and Rossington Primary Care estate developments ICB 	<ul style="list-style-type: none"> School Education Results – December 2022 (c) Looked After Children (LAC)/NEET – needs further discussion (c) 	<ul style="list-style-type: none"> Employment (c) Economic Strategy © 	
Jan	Thur 26th Jan 2023, 10am Council Chamber (CR/CM)				Mon 23rd Jan 2023 4:00pm Council Chamber (CM)
	<ul style="list-style-type: none"> Budget Corporate Plan Borough Strategy (DDT) TBC May be slightly later 				<ul style="list-style-type: none"> Environmental & Sustainability Strategy Action Plan 22/23 Update (c) Environment/Climate Change lessons learnt from the summer heat wave; (c) Community Asset Transfer Review Recommendations
Feb	Thur 9th Feb 2023, 10am Council Chamber (CM/CR)	Thur 2nd February 2023, 10am, Council Chamber (CM)		Wednesday 28th Feb 2023. 10am (MS Teams TBC)	Thur 16th Feb 2023, 10am Council Chamber
	<ul style="list-style-type: none"> Budget Corporate Plan Borough Strategy (DDT) TBC maybe slightly later 	<ul style="list-style-type: none"> Links with Social Care and Housing. Local Account ASC perspective (for 2024) 		<ul style="list-style-type: none"> Major Schemes update: Emerging projects (TBC) Airport update and regeneration – Scott Cardwell (TBC) Levelling Up Fund update – Christian Foster / Mitch Salter / Jonny Bucknall / Michelle Beeney Town Deal update (TBC) 	<ul style="list-style-type: none"> Crime and Disorder Committee - Safer Doncaster Partnership Priorities.
	Thur 23rd Feb 2023, 10am Council Chamber				
	TBC				

Please note dates of meetings/rooms/support may change

March	Thur 30th March 2023, 10am Council Chamber (CM)	Thur 23rd March 2023, 10am Council Chamber (CM)	Wed 8th March 2023 3pm MS Teams Briefing Session	Thur 9th March 2023, 1.00pm Council Chamber (CR)		
	<ul style="list-style-type: none"> Qtrly Finance & Performance Report – Qtr 3 22/23 <ul style="list-style-type: none"> DMBC SLHD DCST 	<ul style="list-style-type: none"> Public Health Protection Update (including long covid). CQC Access to Primary Care (including GP Services) 	<ul style="list-style-type: none"> Meeting with SENCo representatives 	<ul style="list-style-type: none"> Local Plan – update including delivery of key housing projects and connectivity 		
				Thur 16th March 2023, 4:30pm Council Chamber (CR)	Thurs 9th March 2023 2.30pm Council Chamber Members briefing (CR)	
			<ul style="list-style-type: none"> SEND: SEND Strategy Update/The Special Educational Needs and Disabilities Green Paper Update 	<ul style="list-style-type: none"> Improving Council housing stock and How St Leger Homes ensure VFM and work standards on improvement programmes; 		
Apr			Thursday 13th April at 12noon Informal Briefing Session MS Teams			
			<ul style="list-style-type: none"> DCST Transfer update 			
			Wednesday 26th April 2023 at 12 noon Informal Briefing session MS Teams			
			referrals – school experience update Social Care Front Door			
			Thursday 27th April 2023 at 4.30pm MS Teams or Council Chamber TBC			
		<ul style="list-style-type: none"> Youth Council Priorities (and for information Children and Young Peoples Plan). Youth Offer 				

Please note dates of meetings/rooms/support may change

May					

POSSIBLE ISSUES FOR FUTURE CONSIDERATION OR TO BE SCHEDULED

	Poverty Position Statement – 2022/23 – updates TBA	Joint Regional Health (JHOSC) – as required Chair only to attend	Early Help Strategy/Annual Report/My Life Doncaster – Members Briefing and Annual Report for circulation	Possible planning reform legislation – not available at this time (as of August 2022). Timing TBC	As C&DC - Members Briefings (MS Teams meetings in between formal meetings) to include; <ul style="list-style-type: none"> ○ off-road motorbikes ○ links to gang culture
		Speech and Language – Update – briefing TBC			Environmental – items to be considered individually; <ul style="list-style-type: none"> ○ Environmental & Sustainability Strategy Action Plan 22/23 Update ○ Recycling and Collection of Fly-tipping – what has been successful in other areas ○ Flooding/winter planning (including invite to Environment Agency and Yorkshire Water and information from residents on response) – Autumn / November 2022
		Healthwatch Review (Access to Services) Members Briefing TBC			
		Ambulance Times - TBC			
		Integration White Paper – 2023/2024 – due to being on hold nationally.			

Please note dates of meetings/rooms/support may change

BRIEFING NOTES/FOR CIRCULATION

		Get Doncaster Moving (circulated June 2022)	Not in Education or Employment (NEET) update (briefing paper circulated 14 th July 2022).		
		Health and Wellbeing Board Annual Report (circulated July 2022)	Doncaster Children's Safeguarding Partnership Annual Report		
		RDaSH Annual Quality Report (circulated by email/returned June 2022)	Early Help/Children and Young People Plan Annual Report - prior to consideration by the Panel		
		Adult Safeguarding Report 2022 (date TBC) circulated			

This page is intentionally left blank

DONCASTER METROPOLITAN BOROUGH COUNCIL
FORWARD PLAN FOR THE PERIOD 1ST DECEMBER, 2022 TO 31ST MARCH, 2023

The Forward Plan sets out details of all Key Decisions expected to be taken during the next four months by either the Cabinet collectively, The Mayor, Deputy Mayor, Portfolio Holders or Officers and is updated and republished each month.

A Key Decision is an executive decision which is likely:-

- (a) to result in the Local Authority incurring expenditure which is, or the making of savings which are, significant having regard to the Local Authority's budget for the service or function to which the decision relates; or
- (b) to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the Local Authority;
- (c) any decision related to the approval or variation of the Policy and budget Framework that is reserved to the Full Council.

The level of expenditure/savings which this Authority has adopted as being financially significant are (a) in the case of the revenue budget, gross full-year effect of £250,000 or more b) in the case of capital budget, £1,000,000 or more in respect of a single project or otherwise across one financial year.or the decision has a significant impact on 2 or more wards.

Please note in addition to the documents identified in the plan, other documents relevant to a decision may be submitted to the Decision Maker. Details of any additional documents submitted can be obtained from the Contact Officer listed against each decision identified in this plan.

In respect of exempt items, if you would like to make written representations as to why a report should be considered in public, please send these to the contact officer responsible for that particular decision. Unless otherwise stated, representations should be made at least 14 days before the expected date of the decision.

KEY

Those items in **BOLD** are **NEW**

Those items in **ITALICS** have been **RESCHEDULED** following issue of the last plan

Prepared on: Monday, 31st October 2022 and superseding all previous Forward Plans with effect from the period identified above.

Damian Allen
Chief Executive

MEMBERS OF THE CABINET

Cabinet Member For:

Mayor - Ros Jones
Deputy Mayor - Councillor Glyn Jones

Councillor Lani-Mae Ball
Councillor Nigel Ball
Councillor Joe Blackham
Councillor Rachael Blake
Councillor Phil Cole
Councillor Mark Houlbrook
Councillor Jane Nightingale
Councillor Andrea Robinson

- Budget and Policy
- Housing and Business
- Education, Skills and Young People
- Public Health, Leisure, Culture and Planning
- Highways, Infrastructure and Enforcement
- Children's Social Care, Communities and Equalities
- Finance and Trading Services
- Sustainability and Waste
- Corporate Resources.
- Adult Social Care

Some Decisions listed in the Forward Plan are to be taken by Full Council

Members of the Full Council are:-

Councillors Nick Allen, Bob Anderson, Duncan Anderson, Lani-Mae Ball, Nigel Ball, Iris Beech, Joe Blackham, Rachael Blake, Nigel Cannings Glenn Bluff, Laura Bluff, Bev Chapman, James Church, Gemma Cobby, Phil Cole, Jane Cox, Steve Cox, Linda Curran, Amiee Dickson, Susan Durant, Yetunde Elebuibon, Sue Farmer, Sean Gibbons, Julie Grace, Martin Greenhalgh, John Healy, Leanne Hempshall, Charlie Hogarth, Mark Houlbrook, Debbie Hutchinson, Barry Johnson, Glyn Jones, R. Allan Jones, Ros Jones, Jake Kearsley Majid Khan, Jane Kidd, Sue Knowles, Sophie Liu, Tracey Moran, John Mounsey, Emma Muddiman-Rawlins Tim Needham, David Nevett, Jane Nightingale, Thomas Noon, Ian Pearson, Andy Pickering, Cynthia Ransome, Rob Reid, Andrea Robinson, Dave Shaw, Glynis Smith, Sarah Smith, Gary Stapleton, and Austen White

WHEN DECISION IS EXPECTED TO BE TAKEN	KEY DECISION TO BE TAKEN	RELEVANT CABINET MEMBER	DECISION TO BE TAKEN BY	CONTACT OFFICER(S)	DOCUMENTS TO BE CONSIDERED BY DECISION MAKER	REASON FOR EXEMPTION – LOCAL GOVERNMENT ACT 1972 SCHEDULE 12A
14 Dec 2022	Acceptance of City Region Sustainable Transport Settlement funding'	Councillor Joe Blackham, Portfolio Holder for Highways, Infrastructure and Enforcement	Cabinet	Kerry Perruzza, Senior Transport Planner Kerry.Perruzza@doncaster.gov.uk, Neil Firth, Head of Service, Major Projects and Investment neil.firth@doncaster.gov.uk		
14 Dec 2022	To approve the new Doncaster Economic Strategy 2030	Councillor Glyn Jones, Deputy Mayor, Portfolio Holder for Housing and Business.	Cabinet	Allan Wiltshire, Head of Policy and Partnerships allan.wiltshire@doncaster.gov.uk		Open
14 Dec 2022	To approve the proposed Strategic Asset Management Strategy 2023-2030	Councillor Joe Blackham, Portfolio Holder for Highways, Infrastructure and Enforcement	Cabinet	David Stimpson David.stimpson@doncaster.gov.uk		Open

18 Jan 2023	To sign off the Adults, Health and Wellbeing local account entitled Your Care and Support, which describes what we achieved in 2020 - 2022 and priorities agreed with Doncaster people for the year ahead.	Councillor Andrea Robinson, Portfolio Holder for Adult Social Care	Cabinet	Bryony Shannon, Strategic Lead, Directors Office, Adults, Health and Wellbeing Bryony.Shannon@doncaster.gov.uk		Open
18 Jan 2023	Customer Experience Strategy 2022-26	Councillor Jane Nightingale, Portfolio Holder for Corporate Resources	Cabinet	Julie Grant, Assistant Director of Customer Service and ICT julie.grant@doncaster.gov.uk		Open
18 Jan 2023	Approval of the Council Tax Base for 2023/24	Mayor Ros Jones	Cabinet	Alan Stoves, Head of Revenues and Benefits Tel: 01302 735585 Alan.stoves@doncaster.gov.uk		Open
15 Feb 2023	Approval to extend Doncaster's Borough-wide Public Space Protection Order (PSPO) Dog Fouling and Control for a further 3 years, following a public consultation.	Councillor Joe Blackham, Portfolio Holder for Highways, Infrastructure and Enforcement	Cabinet	Robert Scarborough Tel: 01302 734654 robert.scarborough@doncaster.gov.uk		Open

27 Feb 2023	To approve the level of the Council Tax for 2023/24 and to pass appropriate statutory resolutions including the Council Tax requirement for 2023/24.	Mayor Ros Jones	Council	Alan Stoves, Head of Revenues and Benefits Tel: 01302 735585 Alan.stoves@doncaster.gov.uk		Open
27 Feb 2023	To approve the Treasury Management Strategy Statement 2023/24 - 2026/27	Mayor Ros Jones	Cabinet, Council	Faye Tyas, Chief Financial Officer and Assistant Director of Finance faye.tyas@doncaster.gov.uk		Open
27 Feb 2023	To approve the Revenue Budget 2023/24-2025/26	Mayor Ros Jones	Cabinet, Council	Faye Tyas, Chief Financial Officer and Assistant Director of Finance faye.tyas@doncaster.gov.uk		Open
27 Feb 2023	To approve the Housing Revenue Account Budget 2023/24	Mayor Ros Jones	Cabinet, Council	Faye Tyas, Chief Financial Officer and Assistant Director of Finance faye.tyas@doncaster.gov.uk		Open
27 Feb 2023	To approve the Capital Strategy & Capital Budget 2023/24 - 2026/27	Mayor Ros Jones	Cabinet, Council	Faye Tyas, Chief Financial Officer and Assistant Director of Finance faye.tyas@doncaster.gov.uk		Open

1 Mar 2023	Quarter 3 2022-23 Finance and Performance Report	Mayor Ros Jones, Councillor Phil Cole, Portfolio Holder for Finance and Trading Services	Cabinet	Matthew, Smith, Head of Financial Management Tel: 01302-737663 matthew.smith@dooncaster.gov.uk		Open
1 Mar 2023	St Leger Homes Performance Report 2022/23 Quarter 3	Councillor Glyn Jones, Deputy Mayor, Portfolio Holder for Housing and Business.	Cabinet	Julie Crook Tel: 01302 862705		Open